



Committee Report

To:	Warden Milne and Members of Grey County Council
Committee Date:	June 8, 2023
Subject / Report No:	CAOR-CW-07-23
Title:	Letter of Support for South East Grey Community Health Centre
Prepared by:	Kim Wingrove, CAO
Reviewed by:	
Lower Tier(s) Affected:	
Status:	Recommendation adopted by Committee as presented per Resolution CW86-23; Endorsed by County Council July 22, 2023, per Resolution CC42-23.

Recommendation

1. That report CAOR-CW-07-23 Letter of Support for South East Grey Community Health Centre be received; and
2. That Council provide a letter of support to the South East Grey Community Health Centre for their application to the Expanding and Enhancing Interprofessional Primary Care Teams program.

Executive Summary

The South East Grey Community Health Centre is a non-profit organization committed to providing primary care services and health programs to the residents of the Municipalities of Chatsworth, Grey Highlands, Southgate and West Grey. They are making application to the province's Expanding and Enhancing Interprofessional Primary Care Teams program to support hiring an additional primary care provider as well as some additional allied health and health promotion staff. This will allow them to expand the scope of their services as well see additional patients. Grey County has been asked to provide a letter of support for the application.

Background and Discussion

The South East Grey Community Health Centre (SEGCHC) is a non-profit organization committed to providing primary care services and health programs to the residents of the

Municipalities of Chatsworth, Grey Highlands, Southgate and West Grey. In addition to the main site in [Markdale](#), SEGCHC offers programs and services at [Chatsworth](#), [Dundalk](#), and [Feversham](#).

The SEGCHC offers a range of community-based health services provided by a multi-disciplinary team including Physicians, Nurse Practitioners, Registered Nurses, Social Worker, Registered Dietitian, Physiotherapist, Chiropracist, Health Promoter, and Community Developer.

SEGCHC is governed by a volunteer [Board of Directors](#) consisting of community leaders, professionals and other representatives from across the geographic area served. Funding is provided by the Ontario Ministry of Health through Ontario Health West.

In February 2023 the province announced the *Your Health: A Plan for Connected and Convenient Care* initiative. In May, the Ministry of Health announced that they are moving forward with an Expression of Interest (EOI) process to collect and evaluate proposals for new and expanded inter-professional primary care teams as part of the plan's commitment to connect more people with primary care in their community.

The South East Grey Community Health Centre is preparing a proposal in response to the significant waitlist for primary care in their catchment area and in response to significant population growth in Grey Highlands and Southgate. The intention of the proposal is to obtain support for new resources to assist unattached patients with complex needs and people who are struggling with the social determinants of health. Grey County has been asked to provide a letter of support.

Proposals will be evaluated based on their alignment with the following principles:

- Increasing access to primary care services
- Reduce barriers to care for historically disadvantaged populations
- Efficient, effective and skills-based governance
- Team based models of interprofessional primary care that maximize efficacy, scope of practice and how the team works together
- Integration and collaboration with the broader health care system, including through Ontario Health Teams, as well as a commitment to participate in population-based planning for health service delivery
- A commitment to using available data and evaluation for continuous quality improvement
- The use of digital health solutions to support care delivery

Legal and Legislated Requirements

None with this report.

Financial and Resource Implications

None.

Relevant Consultation

Internal – Kevin McNab

External – Alex Hector, Executive Director, SEBGCHC

Appendices and Attachments

Appendix 1 – Letter of Support to South East Grey Community Health Centre (SEGCHC)



Office of the Warden

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June 8, 2023

Mr. Alex Hector
Executive Director
South East Grey Community Health Centre
55 Victoria Avenue
Markdale ON

Dear Mr. Hector:

On June 8, 2023, Grey County Council was advised of South East Grey Community Health Centre's application to the *Expanding and Enhancing Interprofessional Primary Care Teams* program. Council was unanimous in offering their support to your application.

We are fortunate to have the South East Grey Community Health Centre (SEGCHC) providing primary care services and health programs to the residents of the Municipalities of Chatsworth, Grey Highlands, Southgate, and West Grey. In addition to the main site in Markdale, SEGCHC offers programs and services at Chatsworth, Dundalk, and Feversham. The range of community-based health services provided by SEGCHC's multi-disciplinary team, including Physicians, Nurse Practitioners, Registered Nurses, Social Worker, Registered Dietitian, Physiotherapist, Chiropodist, Health Promoter, and Community Developer, has been invaluable to the residents of these fast-growing communities. We understand that the need for additional resources is critical and that you are facing a long waiting list for services. Funding to support additional resources is badly needed.

We understand that SEGCHC's proposal meets the requirements of the *Expanding and Enhancing Interprofessional Primary Care Teams* program as it focuses on unattached patients with complex needs and people who are struggling with the social determinants of health. Having the additional, requested resources as part of your team-based model of interprofessional primary care will increase access to primary care services and reduce barriers to care for historically disadvantaged populations.

SEGCHC has a solid track record of excellent results and strong community partnerships. We wish you success with the expression of interest application and in all your efforts to improve the health of Grey County residents.

Sincerely,

Brian Milne
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