

Report LTCR-SS-03-15

To: Chair Burley and Members of the Social Services Committee
From: Lynne Johnson, Director of Long Term Care
Meeting Date: January 29, 2015
Subject: **One-Time Funding, Stakeholder Inspections**
Status: Recommendation adopted by Committee as presented per Resolution SSC24-15; Endorsed by County Council March 3, 2015 per Resolution CC43-15;

Recommendation(s)

THAT Report LTCR-SS-03-15 regarding One-Time Funding and Stakeholder Inspections be received for information.

One-Time Funding Increases

In late November, Long Term Care homes in the South West Local Health Integration Network (LHIN) received notification of eligibility for one time Behavioural Support Ontario (BSO) funding to assist in managing responsive behaviours. Funding opportunities contained three strategies, each requiring timely application. The strategies included:

- Enhanced BSO resources- eligible for up to \$9,000
- Environmental enhancements to prevent responsive behaviours- eligible for up to \$5,000
- Extension of warranties on Ontario Telemedicine Network (OTN) equipment- amount to be determined

Staff reviewed eligible programs and identified areas that best met the criteria and needs of the individual homes.

Confirmation has been received that the applications have been accepted for projects within the maximum allowable limits. The purchase of eligible resources and/or services must be completed by March 31, 2015.

Stakeholder Inspections

Long Term Care (LTC) homes are regularly inspected by a variety of stakeholders. The inspections are usually unscheduled with the inspectors reviewing various aspects of care and services within the home. Visits may be triggered as part of a routine inspection, based on an incident/injury, complaint or follow up to a previous inspection.

The homes collectively had twenty-five inspections by various stakeholders during 2014. Some of the inspections resulted in findings noncompliance that included items such as policy content, policy review, preventative maintenance and the location of equipment.

Both Grey Gables and Rockwood Terrace had a Resident Quality Inspection completed during the fall. This inspection is a thorough in-depth requirement under the *Long Term Care Homes Act, 2007*. Multiple inspectors attend each home for several days to complete the inspection which included numerous resident, family and staff interviews and in-depth auditing.

When “non-compliance” is identified, the inspector must make a decision on the appropriate action based on the severity and scope of the non-compliance and the past history of compliance for the home. There are four levels of potential actions including:

- Written Notification- minimum action,
- Compliance Order- mandatory action plan developed by the operator with required timelines for completion,
- Work and Activity Orders- ministry officials may order specific actions to obtain compliance,
- Written Notification and Referral to the Director- the matter is referred to the Director of the Ministry of Health and Long Term Care for further action.

Some written notifications were received and a voluntary plan of correction action has been completed.

The following table illustrates the total number of inspections by stakeholder for each of the homes during 2014.

	Stakeholder	# of Visits	Outcome
Grey Gables	Fire	1	Order
	Ministry of Health and Long Term Care	4	Findings
	Public Health	2	No Findings
Lee Manor	Fire	2	No Orders
	Ministry of Health and Long Term	1	No Findings

	Stakeholder	# of Visits	Outcome
	Care		
	Ministry of Labour	2	1 visit- No Orders 1 visit- Orders
	Public Health	6	5 visits- No Findings 1 visit- Findings
Rockwood Terrace	Fire	1	Orders
	Ministry of Labour	2	Orders
	Ministry of Health and Long Term Care	1	Findings
	Public Health	3	2 visits- No Findings 1 visit- Findings

Financial / Staffing / Legal / Information Technology

Considerations

Each home submitted an application for one-time BSO funding. Applications have been accepted and plans are in place to ensure expenditures are completed as required.

Long term care homes are highly regulated and receive regular inspections by a variety of stakeholders. Results of the inspections are used to maintain and/or improve existing service delivery programs.

Link to Strategic Goals / Priorities

Goal 5 of the Corporate Strategic Plan is *"Listening and Working Together"*. By utilizing funding initiatives to the highest potential and monitoring and evaluating stakeholder inspections the homes are actively working to improve the delivery of county services and enhance the quality of life for the residents in the homes.

Attachments

Attachment to LTCR-SS-03-15 Grey Gables MOH Inspection Report September 2014

Attachment to LTCR-SS-03-15 Rockwood Terrace Inspection Report October 2014

Respectfully submitted by,

Lynne Johnson
Director of Long Term Care

