

## Report LTCR-SS-10-16

**To:** Chair Burley and Members of the Social Services Committee  
**From:** Lynne Johnson, Director of Long Term Care  
**Meeting Date:** May 11, 2016  
**Subject:** **Behavioural Support Unit**  
**Status:** Recommendation adopted by Committee as presented per Resolution SSC45-16; Endorsed by County Council June 7, 2016 per Resolution CC72-16;

### Recommendation(s)

**THAT Report LTCR-SS-10-16 regarding a Behavioural Support Unit at Lee Manor be received for information.**

### Background

In 2015 the South West Local Health Integration Network (LHIN) released an expression of interest to long term care homes to gauge interest in the opportunity for further discussion on the possibility of a Behavioural Support Unit (BSU). The purpose of a BSU is to:

- support the needs of residents with responsive behaviors
- reduce Emergency Room transfers
- and reduce hospital bed pressures.

In May 2015, an expression of interest was submitted by the County of Grey Long Term Care homes.

### *Process and Next Steps*

The LHIN created an Advisory Group to review the submissions, complete site tours and conduct interviews with the interdisciplinary teams. This was completed in February.

We were recently notified the LHIN is now prepared to make a recommendation to the LHIN Board supporting of the development of a BSU at Lee Manor.

Staff have been provided with a case study for completion and will be participating in a tour of a home in London that operates a similar type of resident home area. This will ensure there is full appreciation of the requirements of a specialized unit.

Once this stage is completed, other steps include:

- Formal confirmation that the home is ready to proceed
- Confirmation of transitional and long term funding
- Submission, by the LHIN and Grey County, to the Ministry of Health and Long Term Care requesting designation of a specialized unit
- Completion of attrition and occupancy plans
- Finalization of any required unit upgrades.

It is estimated that the process will be completed and the unit ready to open in the fall of 2017.

## Financial/Staffing/Legal/Information Technology Considerations

There have been challenges related to the management of responsive behaviours within the community and long term care. The BSU will be a transitional unit which will allow for admissions, stabilization and discharge to the community or other long term care homes. Admissions and discharges will be managed by the Community Care Access Centre.

It is anticipated that there will be 12-16 beds in the transitional unit. Financial details have not been provided by the LHIN at this point. Before the County enters into a formal agreement, a financial and staffing analysis will be required in regards to the impact this will have on the loss of existing beds, staffing levels and provincial funding. Once completed, the County and LHIN will enter a formal agreement that will become part of the Long Term Care Service Accountability Agreement.

## Link to Strategic Goals/Priorities

Listening and Working Together is goal 5 of the County Corporate Strategic Plan. Currently residents who require this level of support are cared for at the hospital or need to relocate to large urban areas for service. The provision of a Behavioural Support Unit within Grey County will serve the residents locally and support the Integrated Health Service Plan in reducing hospital transfers and hospital bed pressures.

Respectfully submitted by,

Lynne Johnson  
Director