



# Committee Report

<b>To:</b>	Chair and Members of the Committee of Management
<b>Committee Date:</b>	May 11, 2021
<b>Subject / Report No:</b>	LTCR-CM-11-21
<b>Title:</b>	Grey Gables Behavioural Support Transition Unit Update
<b>Prepared by:</b>	Jennifer Cornell, Director of Long-Term Care
<b>Reviewed by:</b>	Kim Wingrove, Chief Administrative Officer
<b>Lower Tier(s) Affected:</b>	
<b>Status:</b>	Adopted as Presented by Committee of Management CM19-21; Endorsed by County Council CC46-21

## Recommendation

- 1. That report LTCR-CM-11-21 regarding a Grey Gables Behavioural Support Transition Unit Status Update be received for information.**

## Executive Summary

On March 6th, 2020 a Behavioural Support Transition Unit (BSTU) proposal for Grey Gables was submitted to the South West LHIN. The specialized long term care home area is designed for residents with significant responsive behaviours, where staff and community partners work as part of an integrated team. The team will assess, treat and develop personalized plans of care to assist each resident to live life in a manner that is meaningful for them while providing families and caregivers with tools and resources to support a successful transition/discharge to a regular LTC home area.

On March 24, 2021 we received confirmation of a two-year pilot of the proposed 20 bed BSTU at Grey Gables. The resident centered philosophy of care, that is our Colour It promise at Grey County Long Term Care, positions us well to embark on this very important initiative.

## Background and Discussion

The South West LHIN recognized the need for a BSTU in Grey County and Grey Gables is fortunate to have this opportunity to provide and support people who require this level of service and to access care in an appropriate setting. During the pandemic, it became more apparent the need for a BSTU in our community. Many individuals with

responsive behaviours continue to wait for placement due to the challenges with ensuring isolation protocols and the appropriate staffing levels to meet their unique care needs. By having access to the proper programs and services, hospital beds will be available for those who need them, and people will have access to the care and services they require.

The approved proposal outlines the purpose of a transitional unit along with the implementation approach, physical environment, financial and human resource plan, stakeholder engagement and communication.

## Implementation

The LHIN team is supporting Grey Gables with the implementation of the unit and is working closely with the Director of Long Term Care and Executive Director.

To lead the implementation of the BSTU, a Best Practice Coordinator (12-month contract) is dedicated to this project. This role supports the transition of the traditional home area to the specialized unit focusing on unit design, policy recommendations, resources, recruitment, training and education and stakeholder engagement and partnership. The Best Practice Coordinator will focus on the development of leading, evidence based best practice guidelines for long term care homes in supporting residents with responsive behaviours. In addition to research, information will be gathered from staff, residents & their spouse/caregivers and service provider partners. This work is critical to positively advance the success of a viable, effective and innovative model in a rural setting.

We are fortunate to have skilled individuals within the organization. Lee Manor's Associate Director of Care, Tolleen Parkin has accepted the secondment Best Practice Coordinator position. Kelly Keffer, Registered Nurse at Rockwood Terrace has accepted the secondment for the Associate Director of Care position at Lee Manor.

Recruitment will also begin for the Unit Coordinator, this role will work closely with the Best Practice Coordinator and be responsible for admissions, monitoring, evaluating, reporting requirements and ongoing education and training.

## Physical Environment

Grey Gables currently has three home areas; Maple Lane's layout and 22 bed design is the dedicated space for the 20 bed BSTU which will be a separate and secure unit. The structural design will require modifications and our focus is to ensure there is minimal disruption to the residents and the overall operation of the home.

The current Maple Lane residents will begin to transition to the other two home areas: Pine and Valley. Every attempt will be made to maintain the same type of

accommodation, i.e. private room to private room. Before a resident is moved there will be a conversation with the resident and family. During the transition period, current Maple Lane residents will not be sharing a room with a BSTU resident.

## Financial and Human Resources

Grey Gables has received one-time funding of \$962,147 and will receive \$1,286,691 in one-time funding in 2021/22 and as well in 2022/23 to support the operation of 20-bed designated Responsive Behaviours Specialized Unit (BSU) initiative. The funding is sufficient to fully fund the pilot and will assist with the following: Environmental, security and outdoor enhancements equipment and technology, training, and professional development.

The BSTU will have dedicated staff including Registered Nurse, Registered Practical Nurses, Personal Support Workers, Recreation Aide and a BSTU Coordinator. Residents will also have access to social work, physiotherapy, spiritual care, dietitian, and specialized services. These team members will all receive specialized training to ensure they have all the necessary skills and tools to safely support the special care needs of each resident.

## Engagement and Communication

Staff, residents, and families have been notified and a virtual Family Meeting was held on April 15<sup>th</sup>, 2021 to provide an update on the next steps. Grey Gables will provide regular updates and will create a BSTU advisory committee to gather feedback and input.

A Grey Gables BSTU web page will be developed on the Grey County site and will include News Release, updates, and FAQs.

## Reporting Requirements

As per the provincial Behavioural Support (BSO) evaluation framework, Grey Gables will submit reports to the South West Local Health Integration Network (LHIN). This includes both bed level and unit level details. All resident level indicators require resident unique identifiers to be provided to allow for ministry analysis.

## Appendices and Attachments

[Grey Gables BSTU Presentation April 15 2021](#)

[Grey Gables BSTU Announcement Letter and Colour It Promise](#)