



148 Fullarton Street, Suite #200  
London, ON N6A 5P2

T: (519) 439-2222  
F: (519) 439-9888

January 28, 2015

Wendy Henderson  
Grey County Social Services  
595 9th Avenue East  
Owen Sound, ON N4K 3E3

Dear Wendy:

For over 30 years, ParaMed Home Health Care has delivered quality health care and support services to clients in Ontario and Alberta. Our cornerstones are quality and outcome based care. Everything we do is to help our clients, get better - better service, better outcomes, and a better care experience.

It takes a special kind of person to be part of the ParaMed health care team. We have a meticulous recruiting and selection process in place to ensure that the Personal Service and Homemaking Workers who are ultimately chosen to be part of our team meet our high standards in the areas of professionalism, client focus, ethics, skills and competencies. Our employees are critical in helping our client population with complex care needs lead independent and healthy lives.

As you may have heard or read in the media, the Ontario government has recognized the value of Personal Service and Homemaking Workers in the home care sector and has directed all organizations to increase the wages for this valued group. This directive only applies to publicly funded services but we feel that all of our team deserves this increase, including those that provide private services.

Unfortunately, in order to implement this wage increase in a sustainable manner we must make a modest increase to our rates. Please refer to the attached rate sheet and note any applicable changes are effective March 1, 2015.

If you have any questions or comments about our services, please do not hesitate to call me.

Sincerely,

  
Leigh Ann Darling  
Operations Manager





148 Fullarton Street, Suite #200  
London, ON N6A 5P2

T: 519-439-2222

F: 519-439-9888

January 28, 2015

Dear Wendy;

Re: Billing and Wage Rates- Owen Sound

Please note billing wage for private care has increased effective March 1, 2015.

The changes are as follows:

Home Support Worker \$30.60/hr

If I can be of any further assistance please do not hesitate to contact me. Thank You.

Sincerely,

A handwritten signature in black ink, appearing to read "Leigh Ann Darling". The signature is fluid and cursive.

Leigh Ann Darling  
Operations Manager

