

Committee of Management January 14, 2020 – 9:30 AM

The Committee met on the above date at Lee Manor with the following members in attendance:

Present: Councillors Brian O’Leary, Dwight Burley, Christine Robinson, Scott Mackey, John Woodbury; and Warden Paul McQueen

Regrets: Councillor Barb Clumpus

Staff

Present: Kim Wingrove, Chief Administrative Officer; Jennifer Cornell, Director of Long-Term Care; Karen Kraus, Shannon Cox and Renate Cowan, Executive Directors; Heather Morrison, Clerk and Tara Warder, Deputy Clerk/Legislative Coordinator

Call to Order

Heather Morrison called the meeting to order at 9:33 AM.

Election of the Chair and Vice Chair

Moved by: Councillor Robinson Seconded by: Councillor Woodbury

That Councillor Burley be nominated as Chair of the Long-Term Care Committee of Management for 2020.

On motion by Councillor Mackey, nominations closed.

Councillor Burley accepted the nomination and was acclaimed Chair of the Committee of Management for 2020.

Moved by: Councillor Burley Seconded by: Councillor McQueen

That Councillor Mackey be nominated as Vice Chair of the Long-Term Care Committee of Management for 2020.

On motion by Councillor Burley, nominations closed.

Councillor Mackey accepted the nomination and was acclaimed Vice Chair of the Committee of Management for 2020.

Councillor Burley then assumed the Chair.

Declaration of Pecuniary Interest

There were no declarations of pecuniary interest.

Orientation – Overview of Long-Term Care Services

Jennifer Cornell provided the Committee with an orientation on long-term care services in Grey County.

Grey County is a member of AdvantAge Ontario, a provincial association representing not-for-profit providers of long-term care, services and housing for seniors.

AdvantAge's advocacy framework and calls to action were outlined as well as Grey County statistics on long-term care.

Ms. Cornell provided a history of delivery of care by municipalities.

Ms. Cornell then outlined current legislation and requirements, and the context of seniors care. It was noted that wait lists are longer than in the past, and seniors admitted to long-term care have increased acuity and more incidences of responsive behaviours. Further, eligibility requirements have changed for residents and are different than they were ten years ago.

Ms. Cornell then addressed admission and home selection processes. It was noted that there are some priorities that can move someone up the wait list, including crisis situations, reunification with one's partner and ethno-cultural/religious reasons.

All homes in the province have three types of accommodation – Basic, Semi-Private and Private. The Committee discussed types of accommodation and the standards for building new homes. It was noted that 97% occupancy must be maintained in each home or funding levels are reduced.

Financial Planning and management was reviewed, noting that the three homes' total expenditures are \$32,000,000.

The Colour It Philosophy was then reviewed.

Staff spoke to the Behavioural Supports Transition Unit (BSTU) and plans for that space and how it has evolved. Best practices are being developed. It is a unit dedicated to responsive behaviours.

Reports

LTCR-CM-05-20 Lee Manor Operational Report October 1 – December 14, 2019

Staff discussed Ministry's protocols and types of inspections that it conducts.

Quality indicators were reviewed for Lee Manor and how it compares to the provincial average. Ministry of Long-Term Care Compliance Orders/Inspection Findings were reviewed.

Renate Cowan spoke to the student placements occurring at the home, including students from Georgian College and Owen Sound District Secondary School.

Numerous events have taken place at Lee Manor during the fall season, including completion of the outdoor space at the home, a federal election polling station being set up at the home, and country bus rides. Holiday events were also celebrated by the staff and residents.

Occupancy data was then reviewed, as well as results from stakeholder inspections, complaints and outcomes, compliments and resident/family council updates.

CM03-20 Moved by: Councillor O'Leary Seconded by: Councillor Woodbury

That LTCR-CM-05-20 Lee Manor Operational Report to the Committee of Management for the period of October 1 - December 14, 2019 be received for information.

Carried

Redevelopment Update

Kim Wingrove noted that an update will be provided at the January 23, 2020 Council meeting regarding Rockwood Terrace.

The application for additional beds at Grey Gables has been submitted and the Province has confirmed receipt of the application.

Long-Term Care Redevelopment Governance Discussion

Kim Wingrove asked the committee to consider the preferred committee structure when the County begins working on the new build(s). A possible format could be for items to continue coming to the Committee of Management, or a further option would be to strike a building committee which would report to Council.

The Committee discussed the options.

It was noted that the Committee has background in the subject matter and perhaps the planned length of the meetings can be extended to accommodate additional subject matter.

Further suggestions were noted, including reporting more frequently to Council.

Staff will report further on the options for the Committee's consideration.

LTCR-CM-04-20 Grey Gables Operational Report October 1 – December 14, 2019

Staff discussed Ministry protocols and types of inspections that it conducts.

Quality indicators were reviewed for Grey Gables and how it compares to the provincial average. Ministry of Health and Long-Term Care Compliance Orders/Inspection Findings were reviewed.

Jennifer Cornell noted that Grey Gables has two new volunteers, and the home has initiated a pen pal program with Beavercrest. Donations were made by numerous people to help make the holiday season festive. Other holiday events were also celebrated by the staff and residents.

Occupancy data was then reviewed, as well as results from stakeholder inspections, compliments and resident/family council updates.

Staff addressed questions from the Committee surrounding Resident Quality Inspections (RQI) and processes, interviews that occur as a result of these RQIs.

CM04-20 Moved by: Councillor Mackey Seconded by: Warden McQueen

That LTCR-CM-04-20 Grey Gables Operational Report to the Committee of Management for the period of October 1 - December 14, 2019 be received for information.

Carried

LTCR-CM-03-20 Rockwood Terrace Operational Report October 1 – December 14, 2019

Karen Kraus presented the operational report for Rockwood Terrace.

Quality indicators were reviewed for Rockwood Terrace and how it compares to the provincial average. The Ministry of Long-Term Care Compliance Order/Inspection Findings were reviewed.

Karen Kraus noted that several members of Rockwood Terrace were recognized for their milestones in length of service. Rockwood Terrace also hosted the Volunteer Appreciation event and residents are participating in a Grand Pal program for the third year.

Occupancy data was then reviewed, as well as results from stakeholder inspections, compliments and resident/family council updates.

CM05-20 Moved by: Councillor Robinson Seconded by: Warden McQueen

That LTCR-CM-03-20 Rockwood Terrace Operational Report to the Committee of Management for the period of October 1 - December 14, 2019 be received for information.

Carried

Other Business

Councillor Mackey noted that the Committee was to tour a long-term care facility in Simcoe County. Staff will contact Simcoe County staff to arrange for this.

Next Meeting Dates

Tuesday, February 11, 2020 at 9:30 AM at the Grey County Administration Building.

On motion by Councillors Robinson and Councillor O'Leary, the meeting adjourned at 11:53 AM.