

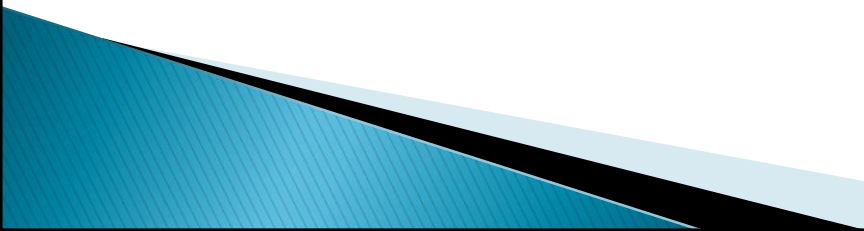


**HOME & COMMUNITY
SUPPORT SERVICES**
OF GREY-BRUCE



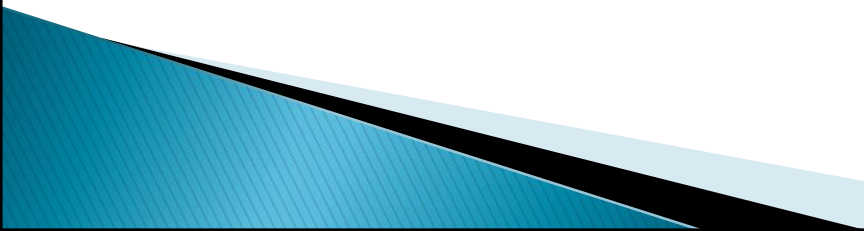
We are a team of caring staff and volunteers who provide community based services that support independence and enhance the quality of daily life for seniors, adults and their families.

- Adult Day Programs – 7 sites
 - Housekeeping
- Frozen and Hot Meals (Meals on Wheels)
 - Dining Club
 - Friendly Visiting
- MOVIN' GB (transportation)

- Majority of municipalities in Grey/Bruce have no public or accessible forms of transportation
 - Many people cannot drive themselves to long distance medical appointments
 - Lack of specialists in local communities necessitate trips to larger urban areas
 - The North geographic area ranks as one of the highest proportions of seniors in Southwestern Ontario at 17.9%
 - Many people cannot afford to maintain a vehicle
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To Be Eligible for the Services of MOVIN' GB

- Must be 18 years of age or older
 - A resident of Grey or Bruce Counties
 - Have a barrier to accessing other modes of transportation
 - Independent with all aspects of personal care and communication or be able to provide an escort for assistance
 - Agree to pay the client portion of the fee
 - Must not pose a threat to themselves, others or the drivers
 - Must have trip scheduled and recorded through HCSS-GB
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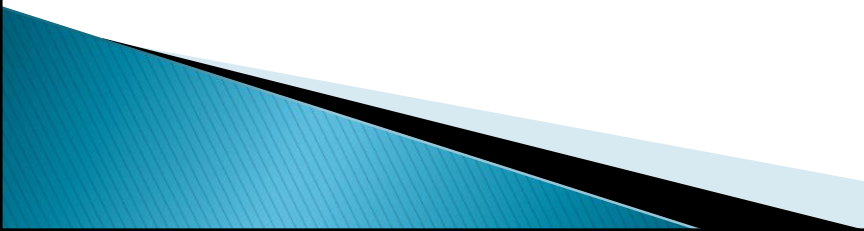
2013/2014

MOVIN' GB

53,567 trips

ACCESSING MOVIN' GB

- Call to the MGB office, 519-370-0558 or toll free 1-888-660-6048, MGB-Schedulers@hcss-gb.ca
- Schedulers will ask for verification of name, address, destination.
- Current clients can call 8:30-4:30 Monday to Friday to book a non-emergency medical or social trip and every effort will be made to accommodate rides with the resources available.
- First time callers or clients that have not used the service for more than 1 year, will be assessed by an HCSS staff member via phone call.
- Trip will be arranged utilizing appropriate vehicle type and most cost effective provider.

- Fee for the ride is communicated to the client when the ride is booked.
 - Fee is based on a flat rate billing procedure using a Map Quest tool that takes the centre point of a 10 km. area to the centre point of a destination area (also 10 km.)
 - Clients are billed for their rides monthly and have an automatic payment withdrawal option for their convenience .
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Typical Rides Provided

- Medical appointments, both local and long distance
 - Shopping
 - Hair appointments
 - Adult Day Programs
 - Transfers between hospitals/LTC,
 - Dialysis, 3 x weekly
 - Methodone treatments
 - Physiotherapy
 - Banking
- Plans to offer social rides with wheelchair accessible vans

