

To:	Warden Halliday and Members of Grey County Council
Committee Date:	March 8, 2018
Subject / Report No:	HDR-CW-04-18 Community Homelessness Prevention Initiative Investment Plan 2018-2019
Title:	Community Homelessness Prevention Initiative Investment Plan
Prepared by:	Anne Marie Shaw and Barb Fedy
Reviewed by:	Kim Wingrove, CAO
Lower Tier(s) Affected:	County-wide initiative
Status:	Recommendation adopted by Committee as presented per Resolution CW76-18; Endorsed by County Council March 22, 2018 per Resolution CC34-18;

Recommendation

1. That Report HDR-CW-04-18 regarding a proposed Investment Plan for Community Homelessness Prevention Initiative for 2018-19 be received; and
2. That Grey County Council approves the Investment Plan for the Community Homelessness Prevention Initiative and approves the 2018-19 funding to be expensed by March 31, 2019; and
3. That Grey County extends its agreement with Owen Sound and Area Family YMCA for funding for the Housing Prevention Program for 2018-2020.

Executive Summary

The County receives funds from the Province through the Community Homelessness Prevention Initiative to deliver local homelessness and homelessness prevention programs. This report provides details on the programs and services for 2018-2019.

The County provides a number of programs such as Sustainable Housing Benefit, Emergency Housing and outreach for people experiencing homelessness. The investment plan for programs requires approval from council.

An agreement for service delivery with the Owen Sound and Area Family YMCA is due for renewal from 2018-2020. The Y provides emergency housing, homelessness prevention services and a homelessness outreach worker.

Background and Discussion

The Community Homelessness Prevention Initiative (CHPI) aims to prevent, address and reduce homelessness by improving access to adequate, suitable and affordable housing. Under CHPI, Service Managers have the flexibility to use funding to meet local needs and priorities within the guidelines set by the Province. To meet local needs the following programs are planned over the next year.

Community Homelessness Prevention Initiative 2018-2019

Program	Annual Funding
Housing with Related Supports	620,000
Sustainable Housing Benefit	580,000
Hope Grey Bruce Outreach Worker	80,000
Y Homeless Prevention Program	136,430
Emergency Housing Program	70,000
Homelessness Outreach Worker	70,600
Transitional Housing	47,815
Community Enhancement Program	30,000
Administration	181,649
Total CHPI Funding	1,816,494

Housing with Supports

Housing subsidized under the former Domiciliary Hostel program is included in this category. The County of Grey continues to fund Ayton Residential Lodge, Kent Residential Homes, Inglewood Villa, and Second Avenue Lodge. The Housing with Supports operators invoice Grey County monthly for the number residents using this service. Hostel inspections and resident income are verified annually. This program provides housing with supports for an average of 70 residents of Grey County per month.

Sustainable Housing Benefit

The Sustainable Housing Benefit (SHB) provides financial aid to individuals at risk of homelessness or currently homeless to find or maintain affordable housing. Accommodation costs must be sustainable to qualify for this benefit. SHB provided financial assistance in the

amount of \$457,248 to 713 households in 2017. SHB covers last month's rent, utility arrears and rental arrears.

# of households	Category	Amount issued
244	Utility Arrears & Deposits	\$152,874
85	Rental Arrears	\$73,378
325	Last Month's Rent	\$211,585

Hope Grey Bruce Outreach Program

This is the second year of this pilot project. The pilot aims to offer one-on-one intensive services and group sessions for tenants to ensure they remain housed. The project also provides education sessions and support to staff of Grey County Housing and other nonprofit housing providers on mental health and housing. The program has been very successful in Owen Sound and is extending to buildings outside Owen Sound in 2018.

Y Homelessness Prevention Program

The County of Grey partners with Y Housing to provide services and supports to vulnerable or at risk clients with immediate housing needs. The Y Homelessness Prevention Program includes a resource centre for clients and assistance with finding or maintaining affordable housing.

Service Delivery Agreement

Attached to this report is an agreement to continue services with Y housing for homelessness prevention services and the addition of a homelessness outreach worker. The agreement is for two years, as CHPI funds are only known for the next two years.

Y Emergency Housing Program

Since 2008, Grey County has partnered with the Family Y Owen Sound Grey Bruce for the provision of emergency shelter services. The Y finds suitable lodgings for those who find themselves without shelter for the night. The Y also partners with other community services such as Safe n Sound for the delivery of this service. This service provided 950 nights of accommodation in 2017.

Homelessness Outreach Worker

New to Grey County this year is a Homelessness Outreach Worker. This position will be necessary as Grey County has its first homelessness enumeration this year. Grey County is working with local homelessness prevention services to implement a homelessness outreach system. Grey County will introduce a by-name list as part of its homelessness enumeration. A homelessness outreach worker will work with people identified on the list and other community partners to provide wrap around services for permanent housing. Grey County will work with

other community partners to look at services required to prevent and provide housing for this priority population.

Transitional Housing

Funds are set aside to explore opportunities with Grey Bruce Health Services and local non-profits to provide transitional housing for people discharged from hospital. People accessing emergency housing program are reporting as experiencing homelessness following transition from a provincially funded institution.

Community Enhancement Program

CHPI funds support local nonprofit initiatives to provide services for those at risk of homelessness or experiencing homelessness through the Community Enhancement Funds. Grey County has a large geographic area and accessing programs which are offered only in centralized areas is sometimes difficult for individuals. Often these individuals rely on local organizations such as churches, nonprofits and volunteer groups. Local initiatives supply meals, transportation, good food box, heating funds, furnishings and other needs. These funds strengthen local initiatives.

Links to 10 Year Housing and Homelessness Plan

The CHPI funding assists Grey County in providing services to fulfill goals of the Grey County 10 Year Housing and Homelessness Plan. The plan identifies four key strategic areas:

- Sustain and Create Affordable Housing
- Homelessness Prevention
- Transitional Housing
- Service Coordination and Collaboration

Related goals include:

- Initiate a system to identify individuals experiencing homelessness and focus on supports for those individuals with long term homelessness
- Work with community partners to enhance existing support services through case management and focused collaboration
- Subsidies to maintain and access sustainable housing
- Enhance and support supportive housing

Financial and Resource Implications

\$1,816,494 in provincial funding provided to the County of Grey for the fiscal year of April 2018 to March 2019. This program has a neutral impact on the County, as no levy funds are required. There is the ability to move funds between programs to ensure maximum usage

Relevant Consultation

Internal:

External:

Appendices and Attachments

Community Homelessness Prevention Initiative Agreement

THIS AGREEMENT made this _____ day of _____, 2018

between:

The Corporation of the County of Grey

A municipality within the meaning of the Municipal Act, 2001 (hereinafter referred to in this Agreement as “the County”),

-And-

“Y.M.C.A. of Owen Sound Grey-Bruce

(hereinafter referred to in this Agreement as “YMCA”

WHEREAS the Ministry of Housing provides Community Homelessness Prevention Initiative (CHPI) funding to the County for housing support, homelessness prevention and emergency shelter services;

AND WHEREAS in the past, the County has had an agreement with the YMCA for the delivery of its Housing Support Program, including homelessness prevention, since September 1999, and an agreement for the delivery of emergency Shelter Services since January 2008;

AND WHEREAS the County is desirous that the YMCA shall continue to provide housing support, homelessness prevention and emergency shelter services;

NOW THEREFORE in consideration of the mutual covenants herein set out, the County and the YMCA each agree as follows:

1.0 Definitions

In this Agreement:

- 1.1 “CHPI” means the Community Homelessness Prevention Initiative. The intent of the CHPI is to address and decrease homelessness through improved access to satisfactory, appropriate, and affordable housing that is connected to adaptable support services based on individual client and household needs. The CHPI provides funding for a number of provincial homelessness-related programs, including the Consolidated Homelessness Prevention Program and the Emergency Hostel (Emergency Shelter) Services previously funded by the Ministry of Community and Social Services under a single policy and accountability framework. CHPI is funded and administered by the Ministry of Housing.
- 1.2 “Housing and Homelessness Plan” means a 10 year plan that the County is required to have under the Housing Services Act, 2011, and the Ontario Housing Policy Statement for January 1 2014. The County’s Plan encompasses the entire housing continuum including homelessness prevention, transitional and emergency housing, supportive housing, rent

geared to income housing, private rental housing and affordable home ownership.

- 1.3 Housing Support Program means various services and supports provided through the Ministry of Housing to assist vulnerable or at-risk clients with immediate relief or assistance to obtain housing including information, referral and coordination with other community services. For further information, refer to page 12 of this Agreement, within Schedule "A".
- 1.4 "MoH" means the Ontario Ministry of Housing.
- 1.5 "Operators" means organizations with the resources to provide at least some of the "Services".
- 1.6 The "Services" means housing support, homelessness prevention, and emergency shelter services, as further described in Schedule "A", attached hereto.
- 1.7 "Schedule "A"" means the appending document entitled "Provision of Housing Support, Homelessness Prevention, and Emergency Shelter Services under the Community Homelessness Prevention Initiative" which shall assist in governing how the Services are provided, providing Ontario CHPI program guidelines, principles, objectives and outcomes as well as setting out financial and performance measurement , operational cost reporting requirements and provision of service definitions.

2.0 Term

- 2.1 This Agreement shall be effective as of January 1, 2018, and run for a period of two (2) years and 3 months until March 31, 2020 (the "Term").

3.0 Responsibilities of the YMCA

- 3.1 The YMCA shall provide the Services in accordance with the Ontario CHPI program guidelines, principles, objectives and outcomes as described in the attached Schedule "A". It is recognized that the content and format of Schedule 'A' may change from time to time, and the County shall notify the YMCA of any such changes. The parties agree that such changes shall not necessitate that a new agreement be negotiated.
- 3.2 The YMCA agrees to provide financial and performance measurement reports to the County in the format and frequency described in the attached Schedule "A" for the Services.
- 3.3 The YMCA shall maintain records of operational costs and shall supply the same to the County within 30 days of the end of the Term of this Agreement, pursuant to Schedule "A".

- 3.4 The YMCA shall agree to and cooperate with a program review audit at the conclusion of the agreement term to be completed by the County, at the sole discretion of the County. Such audit would be with respect to the January 1 2018 – March 31 2020 provision of the Services under this Agreement.
- 3.5 The YMCA shall provide the Services in accordance with all Municipal, Provincial and Federal laws.
- 3.6 The YMCA shall ensure that Operators contracted pursuant to Section 5.2 adhere to the terms of this Agreement.

4.0 Responsibilities of the County

- 4.1 The County shall provide funding to the YMCA for the Services as per Schedule “A”.
- 4.2 At the discretion of the County, it may perform a program review audit at the conclusion of the agreement term as referred to in Section 3.4.

5.0 Acknowledgement of Other Operators

- 5.1 The County may enter into similar agreements with Operators other than the YMCA to provide the Services if in the opinion of the County such agreements are needed to provide the Services to the community.
- 5.2 The YMCA may enter into service agreements with other Operators to provide the Services after business hours and on weekends when the YMCA offices have closed. The YMCA shall ensure that such Operators will provide the Services subject to the conditions of this Agreement and the Attached Schedule “A”.

6.0 Financial Arrangements

- 6.1 The accountable advance of \$1,000 provided in January 2008 to the YMCA by the County with the intended use of initiating the (former) emergency shelter service shall be carried forward for the continuation of the Services under the CHPI funding and as described in the attached Schedule “A”.
- 6.2 The County is only obligated to provide funding to the YMCA as established in the attached Schedule “A”. The YMCA is solely responsible for any existing or future capital or operating losses incurred by the YMCA as a result of providing the Services.

7.0 Indemnification

- 7.1 The YMCA shall indemnify and hold harmless the County, its officers, elected officials and employees from and against any and all liabilities, claims, demands, losses, expenses, costs, damages, actions, suits, or other proceedings by whomsoever made, directly or indirectly arising out of this Agreement attributable to bodily injury, sickness, disease or death or to damage to or destruction of tangible property caused by any acts or omissions of the YMCA, its officers, agents, servants, employees, customers, invitees, or licensees, and as a result of activities under this Agreement.

8.0 Insurance

- 8.1 The YMCA shall, at its expense, obtain and keep in force during the term of this Agreement, Commercial General Liability Insurance satisfactory to the County. Proof of this insurance shall be provided to the County prior to execution of this Agreement and upon all policy renewal periods within the Term of this Agreement, including the following underwritten by an insurer licensed to conduct business in the Province of Ontario:
- a) A limit of liability of not less than \$5,000,000/occurrence;
 - b) The County shall be named as an additional insured;
 - c) The policy shall contain a provision for cross liability in respect of the named insured;
 - d) Non-owned automobile coverage with a limit of at least \$2,000,000 including contractual non-owned coverage;
 - e) Products and completed operation coverage (Broad Form), and with an aggregate limit not less than \$5,000,000;
 - f) Abuse coverage in an amount not less than \$2,000,000;
 - g) 30 days prior notice of an alteration, cancellation or material change in policy terms which reduces coverage shall be given in writing to the County.

9.0 Health and Safety/WSIB

- 9.1 The YMCA confirms that it has Health and Safety policies and procedures in place with respect to the performance of the specific services which it is responsible to perform under this Agreement, and agrees to provide those policies and procedures to the County upon request.
- 9.2 The YMCA is responsible for all costs associated with its workplace accidents and all premiums or assessments owing to the Workplace Safety and Insurance Board (WSIB), or insurance company if applicable for its own employees. The YMCA shall, throughout the Term of the Agreement, provide

the County with evidence of coverage for itself, its employees, subcontractors and subcontractors' employees under the Workplace Safety and Insurance Act or insurance policy.

- 9.3 The YMCA shall comply with the *Occupational Health and Safety Act* (Ontario), the *Workplace Safety and Insurance Act* (Ontario), the *Human Rights Act* (Ontario), and applicable regulations under such legislation as well as the County's workplace health and safety policies and all other legal obligations with respect to worker health, safety and treatment and the YMCA hereby agrees to indemnify and hold the County, its elected officials, officers, employees, representatives and agents harmless from and against any and all liabilities, claims, demands, suits, losses, fines, surcharges, damages, costs and expenses (including legal fees and disbursements) arising out of the YMCA's failure to comply with such laws, regulations, policies and obligations

Privacy and Confidentiality

- 9.4 All information provided to the YMCA by the County and all information provided to the County by the YMCA is provided on a confidential basis for the purpose of administering the programs outlined in Schedule "A".
- 9.5 The YMCA will treat as confidential and will not, without the prior permission of the County, publish, release, disclose or permit to be published, released or disclosed, either before or after the expiration of this Agreement, private or confidential information supplied to, obtained by, or which comes to the knowledge of the YMCA as a result of the Agreement except insofar as publication, release or disclosure is necessary, in the reasonable opinion of the YMCA, to enable the YMCA to fulfill its obligations under the Agreement, or as required or permitted by law.
- 9.6 The YMCA and the County acknowledge that any personal information that is provided for the purpose of creating records is given to the YMCA in confidence and is protected by applicable privacy legislation. The County undertakes that personal information in records delivered to it by the YMCA will be used for the limited purposes intended and allowable. The County further acknowledges that any personal information obtained from the YMCA for such purposes will be protected under the terms of applicable privacy legislation. Sections 10.1, 10.2 and 10.3 shall survive the termination of this Agreement.

10.0 Termination

- 10.1 Notwithstanding Section 2, in the event of a breach by the YMCA of any provision of this Agreement, the County may terminate this Agreement

immediately and without provision of advance Notice. In such case, the YMCA shall return any unspent funds, including those described in Section 6.1.

- 10.2 In the event that the CHPI funding is discontinued by the Province before this Agreement is discharged, it is understood by both parties that this Agreement shall be terminated. Notice of such termination shall be provided by the County to the YMCA pursuant to Section 12.

11.0 Notice

- 11.1 Any notice required to be given, served or delivered must be in writing and sent to the other party at the address indicated below, or to such other address as may be designated by Notice provided by either party to the other.

For the County:

County Clerk
County of Grey Administration Building
595 9th Ave E
Owen Sound, ON N4K 3E3
Fax Number: 519-376-8998
Email: countyclerk@grey.ca

For the YMCA:

Attention: Sue Seifert
YMCA of Owen Sound Grey-Bruce
1450 1st Avenue West, Suite 4A
Owen Sound, ON N4K 6W2
Email Address: sseifert@ymcaowensound.on.ca

12.0 Force Majeure

- 12.1 Neither the County nor the YMCA shall be held responsible for any damage or delays as a result of war, invasions, insurrection, demonstrations, or as a result of decisions by civilian or military authorities, fire, flood, human health emergency, strikes and generally as a result of any event that is beyond the reasonable control of the County or the YMCA.
- 12.2 The County and the YMCA agree that in the event of a disaster or Force Majeure, they will both co-operate and the YMCA will make all reasonable efforts to provide temporary replacement service until permanent service is completely restored.

13.0 No Waivers

- 13.1 No waiver of any reach of this Agreement shall operate as a waiver of any similar, subsequent breach, nor of the breach of any other provision of this Agreement.
- 13.2 No provision of this Agreement shall be deemed to be waived and no breach excused, unless such waiver, or the consent excusing the breach, is in writing and signed by the party that is purported to have given such waiver or consent.
- 13.3 No delay or omission on the part of any party to this Agreement to avail itself of any right it may have under this Agreement shall operate as a waiver of any such right.
- 13.4 No waiver of failure to ensure any of the provisions of this Agreement shall in any way effect the validity of this Agreement or any part thereof.

14.0 Governing Law

- 14.1 This Agreement shall be governed by and construed and interpreted in accordance with the laws of the Province of Ontario and the laws of Canada applicable therein. The parties hereby irrevocably attorn to the exclusive jurisdiction of the courts of Ontario with respect to any matter arising under or related to this Agreement.

15.0 Severability

- 15.1 Each of the provisions contained in this Agreement is distinct and severable and a declaration of invalidity or unenforceability of any such provision or part thereof by a court of competent jurisdiction shall not affect the validity or enforceability of any other provision hereof, which shall remain in full force and effect.

16.0 Entire Agreement

- 16.1 This Agreement constitutes the entire agreement between the parties with respect to the provision of the Services and supersedes all prior agreements, understandings, negotiations and discussions, whether written or oral. There are no conditions, covenants, agreements, representations, warranties or other provisions, express or implied, collateral, statutory or otherwise, relating to the provision of the Services, except as provided in this Agreement and the attached Schedule "A".

17.0 Amendment of Agreement

- 17.1 None of the terms, conditions or provisions of this Agreement shall be held to have been changed, waived, varied, modified or altered by any act of statement of either party, their respective agents, servants or employees unless done so in writing signed by both parties.

18.0 Successors and Assigns

- 18.1 This Agreement shall enure to the benefit of and be binding upon the parties hereto and their respective successors and permitted assigns.
- 18.2 Neither party may assign all or any part of this Agreement without the written approval of the other party.

19.0 No Partnership

Nothing in this Agreement gives rise to a partnership or joint venture between the County and the YMCA or to an employment relationship between the County and the employees or volunteers of the YMCA in the provision of service under this Agreement.

20.0 Dispute Resolution

- 20.1 A dispute between the parties relating to the interpretation or implementation of this Agreement will be addressed through good faith negotiation, with or without the assistance of a mediator. The parties agree that in the event that they are not able to reach a resolution of all the matters in dispute after mediation, then the matters remaining in dispute will be finally determined by arbitration in accordance with the provisions of the *Ontario Arbitrations Act*.
- 20.2 The location for any such arbitration hearing will be within the County of Grey at a location to be determined by the County.

IN WITNESS WHEREOF THE PARTIES hereunto attested by the hands of the proper officers duly authorized in that behalf as of the day and year first written above.

The Corporation of the County of Grey

WARDEN: Stewart Halliday

DEPUTY CLERK: Heather Morrison

Y.M.C.A. Of Owen Sound Grey-Bruce

Gayle Graham, C.E.O.

I/We Have The Authority To Bind The YMCA

Schedule “A”

Provision of Housing Support, Homelessness Prevention, and Emergency Shelter Services under the Community Homelessness Prevention Initiative

Introduction

The intent of the Community Homelessness Prevention Initiative (CHPI) is to address and decrease homelessness through improved access to satisfactory, appropriate, and affordable housing that is connected to adaptable support services based on individual client and household needs.

The CHPI provides funding for a number of provincial homelessness-related programs, including the former Consolidated Homelessness Prevention Program (CHPP) and the emergency Hostel (Emergency Shelter) services previously funded by the Ministry of Community and Social Services (MCSS) under a single policy and accountability framework. CHPI is funded and administered by the Ministry of Housing (MOH).

CHPI Vision

The CHPI vision is to transition from reactive responses to homelessness to a proactive and permanent service delivery model. The following service principles have been established to meet that vision:

Housing First: Housed people are better able to move forward in their lives than homeless people. Therefore, people who are homeless are to be assisted to obtain and maintain permanent and affordable housing; those at risk of homelessness are to be assisted to remain housed.

People-Centered: Housing services and supports are to be based on a people-centered approach focussing on positive results for individuals and families which are homeless or at risk of homelessness.

Partnership Based: Strong partnerships between service providers, local government housing providers and those who require housing and homelessness related supports contribute to healthy, sustainable, and inclusive communities.

Locally Driven: housing and homelessness services must be relevant to the community and based on peoples’ needs.

Inclusive: services are to reflect the needs, experiences and input of those who are homeless or at risk of homelessness.

Fiscal Responsibility: Housing and homelessness services are to meet the intended purpose and outcomes of the program considering the local economy as well as being efficient and effective.

Outcome-Focused: Services are to be provided with the outcome of the affected individual and family in mind; such parties are to be informed of these service principles.

CHPI Outcomes

The two key outcomes of CHPI which will measure performance and ensure accountability are:

- People experiencing homelessness obtain and retain housing; and
- People at risk of homelessness remain housed.

CHPI Glossary of Terms

At Risk of Homelessness: Includes individuals and families that have difficulty maintaining appropriate housing that is safe, adequate, affordable and secure. Housing security can be at risk due to: low income, health issues/illness (including mental illness), substance abuse, incarceration or legal issues, hospitalization, family breakdown, violence, discrimination, inadequate and/or unsafe housing.

Emergency Shelter: short-term accommodation intended for 30 days or less for individuals experiencing homelessness. Emergency shelter services provide sleeping arrangements with varying levels of support to individuals.

Fiscal Year: The provincial fiscal year spans from April 1 of one year to March 31 of the following year.

Homelessness: the condition of being without long-term accommodation.

Household: Applies to a person or group of persons who occupy the same dwelling and do not have a usual place of residence elsewhere in Canada or abroad. The dwelling may be either a collective dwelling or a private dwelling. The household may consist of a family group such as a census family, or two or more families sharing a dwelling or a person living alone.

Imminent Risk: Risk of losing housing within the month.

Long-Term Housing: Housing that is available in the longer term; e.g. houses, apartments, boarding and lodging, housing with supports. It does not include transitional housing.

Service Manager: Describes Services Managers as designated under the Housing Services Act, 2011.

Street Homelessness: People living in public or private spaces without consent or contract and places not intended for habitation.

Transitional Housing: Housing that is provided for less than one year, which includes the provision of on- or off-site support services to help individuals move towards independence and self-sufficiency.

CHPI Housing and Homelessness Services

1. Emergency Shelter Solutions include services and supports that provide relief or protect people who are homeless or at risk of imminent risk of homelessness.
2. Homelessness Prevention includes services that assist households at risk of homelessness to retain their housing, including landlord mediation/assistance, re-housing, eviction diversion, etc.

Other Housing Services and Supports include various services and supports to assist vulnerable or at-risk clients with immediate relief or assistance to obtain housing including information, referral and coordination with other community services and programs which may

assist in preventing homelessness (e.g. energy assistance, income support, substance abuse, mental health, etc. programs).

Funding

As per Section 6 of the Agreement, the CHPI funding for housing support, homelessness prevention, and emergency shelter services is provided to the County by the Ministry of Housing. Funding for housing support and homelessness prevention services shall be flowed from the county to the YMCA in monthly payments. Monthly financial statements shall be forwarded to the County within 15 days of the ending of each month by the YMCA. Funding for emergency shelter services shall continue to be issued on a reimbursement basis upon receipt of a monthly invoice. Each spring the County shall provide a funding letter to the YMCA to advise them of the funding amount for the next fiscal year based on the CHPI funding to be received from the Ministry of Housing. An annual Cost of Living (COL) increase shall be considered. This funding shall be subject to final approval of the budget by Grey County Council.

CHPI Performance Indicators

The CHPI requires reporting on the two program outcomes. The extent to which:

- People experiencing homelessness obtain and retain housing; and
- People at risk of homelessness remain housed.

The YMCA shall provide the performance measurement data to the County within 15 days of the end of each month in the following 2 outcome measurement formats:

Outcome #1: People experiencing homelessness obtain and retain housing. This category is used to report the number of households experiencing homelessness who were supported in obtaining housing (e.g. moving people to more stable housing).

Measure	Description
Street to Emergency Shelters	Number of households that have moved from street to emergency shelters
Street to Transitional Housing	Number of households that have moved from street to transitional housing
Street to Long-Term Housing	Number of households that have moved from street to long-term housing
Emergency Shelter to Transitional Housing	Number of households that have moved from emergency shelters to transitional housing
Emergency Shelter to Long-Term Housing	Number of households that have moved from emergency shelters to long-term housing
Transitional Housing to Long-Term Housing	Number of households that have moved from transitional housing to long-term housing
Supports and Services	Number of supports or services provided to households experiencing homelessness that contribute to a positive

Measure	Description
(households experiencing homelessness)	change in housing status

Outcome #2: People at risk of homelessness remain housed. This category is to be used to report the interventions aimed at housing loss prevention, retention and to re-house households at risk of homelessness.

Measure	Description
Housing Loss Prevention	Number of households at imminent risk of homelessness that are stabilized (includes assistance with rental and energy arrears)
Housing Retention	Number of households that were successful in retaining their housing at three –month follow-up.
Long-Term Housing to Long-Term Housing	Number of households living in long-term housing that are at risk of homelessness that are supported in accessing alternative long-term housing.
Supports and Services (at risk households)	Number of supports or services provided to households at risk of homelessness that allow them to maintain or retain their housing.