

Report SSR-SS-07-15

To: Chair Burley and Members of the Social Services Committee
From: Barb Fedy, Director of Social Services
Meeting Date: April 15, 2015
Subject: Community Transportation Pilot Grant Program Transfer Payment Agreement
Status: Recommendation adopted by Committee as presented per Resolution SSC48-15; Endorsed by County Council May 5, 2015 per Resolution CC68-15;

Recommendation(s)

WHEREAS Report SSR-SS-01-15, presented to Social Services Committee on December 10, 2014, endorsed by County Council January 6, 2015 per Resolution CC24-15, included a request for approval to endorse an application to the Community Transportation Pilot Grant Program to seek provincial funding for the coordination of transportation services in the County of Grey;

AND WHEREAS in mid-March 2015 notice was received from the Ministry of Transportation of approval for Grey County to receive \$100,000 through the grant application for the planning and implementation of local, coordinated community transportation projects;

NOW THEREFORE BE IT RESOLVED THAT Report SSR-SS-07-15 be received;

AND THAT the Warden and Clerk be authorized to execute an agreement between Grey County and the Ministry of Transportation;

AND FURTHER THAT Lough Barnes Consulting Group be contracted through a single source purchase to assist with the implementation of this project in accordance with the project work plan identified in Table 1 of the agreement, which will be formalized in a contract with Lough Barnes to identify the deliverables that they will be assisting with, including their associated costs.

Background

The Community Transportation Pilot Grant Program Application Guidelines and Requirements were released in November 2014, with a deadline for applications as Friday, January 30, 2015. The grant program is a two year program (April 1, 2015 to March 31, 2017) and the maximum amount an organization could apply for was \$100,000. On March 18, 2015 it was announced that Grey County was one of eleven municipalities selected to receive funding to provide better transportation services through the sharing and coordination of community transportation resources. This grant program provides funds to municipalities to partner with community organizations, such as health and community agencies, transit agencies, school-bus operators and private transit operators, to coordinate local transportation services, so more rides can be provided to more people, and to more destinations. The intention is to improve community transportation services for seniors, persons living with disabilities, youth, and other members of the community who need transportation.

This program is part of the Ontario government's commitment to provide support to help seniors stay healthy and stay at home longer. It will also improve transportation services, options, and resources for everyone in the community, such as students and youth who need to get to school, persons living with disabilities, or those in rural areas where amenities and services are too far to reach without a car. These issues were identified as challenges in the report from Lough Barnes Consultants as presented to Grey County Social Services Committee in fall 2014. This same report further identified options to enhance and coordinate existing services to residents of Grey County.

Lough Barnes recommended developing a collaborative model through formal partnership agreements amongst participating transportation services providers, to jointly procure and operate on a shared transportation scheduling and dispatching system that allows the providers to pool together resources, leverage a sophisticated algorithm the overall quality and accuracy of local transportation related data. This centralized scheduling and dispatching functions to reduce operational complexity and increase efficiencies through service standards, service quality, service experience and user-fees can be aligned across the providers to ensure equitable access to services regardless of where residents live within the county or their physical/cognitive/financial conditions.

As Lough Barnes consulting have been integral in developing the original report, on which the grant application was written, staff recommends further consulting continue through the same firm.

After March 31, 2017, the funded community transportation services will be evaluated to determine the effectiveness of coordinated community transportation as a service delivery model.

Financial / Staffing / Legal / Information Technology

Considerations

The total \$100,000 funding allocation will be provided as milestones are achieved:

MILESTONE	MILESTONE PAYMENT AMOUNT
1. Receipt, as of the Effective Date, of the following: <ul style="list-style-type: none">• Certificate of Insurance; and• By-law or resolution designating signing officer and authorizing the Project.	Up to \$ 49,895.00
2. Receipt, as required pursuant to Sub-schedule "D.2" (Claim and Payment Procedures) and upon completion of 75% of the Project, of the following Reports from the Recipient: <ul style="list-style-type: none">• the Project Status Report (see Sub-schedule "E.1"); and• the Interim Financial Report (see Sub-schedule "E.2").	Up to \$ 39,916.00
3. Receipt, as of the Completion Date, of the following Reports from the Recipient as required pursuant to Schedule "D.2" (Claim and Payment Procedures): <ul style="list-style-type: none">• the Final Financial Report (see Sub-schedule "E.2"); and• the Report on Coordinated Community Transportation Services (see Sub-schedule "E.3").	Up to \$ 9,979.00

Link to Strategic Goals / Priorities

Coordination of the existing transportation services would realize the unused capacity with the current system and increase transportation options to residents in the greatest need for services, improve quality of life, and meet the corporate strategic goal of enabling healthy and resilient communities through improved access to health care services. This would also meet the strategic goal of listening and working together by exploring innovative ways to more effectively and efficiently deliver services and programs, including consideration of partnerships.

Attachments

Ministry of Transportation Announcement RE: Selected Municipalities for Community Transportation Pilot Grant Program (attached)

[Grey County Community Transportation Pilot Grant Agreement](#)

Respectfully submitted by,

Barb Fedy
Director

Director Sign Off: *Barb Fedy, Director*

Selected Municipalities for Community Transportation Pilot Grant Program

March 18, 2015 10:50 A.M.

11 municipalities were selected to receive funding as part of the Community Transportation Pilot Grant Program.

Region Municipality	Project	Grant Funding
Northwest Atikokan	New coordinated service to share vehicles and drivers, and centralize trip booking and dispatch for nine organizations.	\$91,586
Northwest Terrace Bay	New service to connect five communities to Thunder Bay for medical appointments.	\$95,847
Northeast Papineau-Cameron	New service to connect eight municipalities and 23 organizations with maximized taxi service with centralized intake, booking, and scheduling.	\$100,000
Northeast Haliburton	Enhanced service through one contact, integrated website, and mobility manager to refer trip requests to nine organizations and multi-modal options, including ride-share.	\$77,540
Northeast Black River-Matheson	New service using school buses to transport seniors to medical appointments, shop and/or visit friends within community and to Timmins and Iroquois Falls.	\$30,500
Southwest Grey	New coordination of existing service using software for centralized access, scheduling, and dispatch.	\$100,000
Southwest Tillsonburg	New coordination of existing service through a phased approach: hiring of coordinator, acquiring software/technologies and purchasing new accessible van.	\$100,000
Central Georgina	New coordination of existing services to phase-in a centrally coordinated service: taking an inventory of local transportation services/resources, assessing mobility needs, and integrating	\$99,866

	available services.	
Central Simcoe	New coordination of existing service to implement a transportation service/resource web portal to enable online intake, booking, and referral.	\$97,000
Central Pelham	New coordinated service to provide inter-municipal and volunteer service to surrounding municipalities, Niagara College, Niagara Regional Transit, and GO Transit.	\$100,000
East Prescott & Russell	Enhanced coordination of existing service to increase capacity (i.e., patients with high needs) by purchasing van and GPS technology, and hiring a driver.	\$100,000