



148 Fullarton Street, Suite #200  
London, ON N6A 5P2

T: (519) 439-2222  
F: (519) 439-9888

April 22, 2014

Dear Sir or Madame,

For over 30 years, ParaMed Home Health Care has delivered quality health care and support services to clients in Ontario and Alberta. Our cornerstones are quality and outcome based care. Everything we do is to help you, our client, get better – better service, better outcomes, and a better care experience.

It takes a special kind of person to be part of the ParaMed health care team. We have a meticulous recruiting and selection process in place to ensure that the Nurses and Personal Support Workers who are ultimately chosen to be part of our team meet our high standards in the areas of professionalism, client focus, ethics, skills and competencies.

To ensure our staff meet our high standards we are continuously engaging in staff development and in-service education. Recently however, we have experienced a shortage of skilled workers within the community.

At this time, in order to recruit and retain our team of employees who meet these high standards we must increase our rates. Please refer to the attached rate sheet and note any applicable changes are effective May 12, 2014.

Thank you for entrusting us with your care. We look forward in continuing to help you on your journey to get better.

If you have any questions or comments about our services, please do not hesitate to call me.

Sincerely,

Your ParaMed Care Team

Leigh Ann Darling  
Operations Manager  
519-439-2222  
1-800-265-5768





148 Fullarton Street, Suite #200  
London, ON N6A 5P2

T: (519) 439-2222  
F: (519) 439-9888

June 13, 2014

Owen Sound Social Services  
595 9<sup>th</sup> Avenue East  
Owen Sound, Ontario  
N4K 3E3

Dear Sir/Madame:

Re: Billing Rates – Owen Sound

Please note billing rates for private care has increased effective May 12, 2014.

The changes are as follows:

Home Support Worker \$28.23/hr  
Home Support Worker No Personal Care \$23.39/hr

If I can be of any further assistance please do not hesitate to contact me. Thank you.

Sincerely,

Leigh Ann Darling  
Operations Manager

LD/rp

