

Report PSR-TAPS-11-16

To: Chair Bell and Members of the Transportation and Public Safety Committee
From: Mike Muir, Director Paramedic Services
Meeting Date: November 17, 2016
Subject: **Grey Bruce Paramedic Service Shared Service Review / Analysis**
Status: Recommendation adopted by Committee as presented per Resolution TAPS115-16; Endorsed by County Council November 22, 2016 per Resolution CC148-16;

Recommendation(s)

- 1. That the attached report on the Grey Bruce Paramedic Service Shared Service Analysis be received for information purposes; and**
- 2. That staff bring forward a report with any opportunities for improvement as noted in the service analysis.**

Background

In January 2016, Grey and Bruce County Councils directed their respective staffs to jointly undertake a Paramedic Services comparison and determine if there would be any efficiencies in a shared service model or arrangement. Background work was undertaken by an operational committee who completed a service comparison analysis and a comparison of the union collective agreements. An RFP was issued to bring in a consultant to complete an analysis of the work completed to-date along with a mandate to further investigate some key questions left unanswered.

APEXPRO Consulting, Inc. was the successful consultant. In the attached report they validated the analysis completed by the operational committee and brought forward opportunities that could be investigated further between the services. These include fleet management and in-service training.

Financial/Staffing/Legal/Information Technology (IT)

Considerations

There are no financial, staffing, legal, or IT considerations associated with this report.

Link to Strategic Goals / Priorities

Service Excellence

Completion of the service review/analysis ensures the public that efforts to provide better, cost effective services are thoroughly explored and that the service is being provided at appropriate levels and is meeting the needs of the County and ratepayers.

Attachments

[Attachment to PSR-TAPS-11-16 Grey Bruce Paramedic Services Review Final Report](#)

Respectfully submitted by,

Mike Muir
Director of Paramedic Services