

Committee of Management May 11, 2021 – 9:30 AM

The Committee met on the above date through electronic means with the following members participating:

Present: Councillors Dwight Burley, Scott Mackey, Christine Robinson, and Brian O’Leary; Barb Clumpus, John Woodbury and Warden Selwyn Hicks

Staff

Present: Kim Wingrove, Chief Administrative Officer; Jennifer Cornell, Director of Long-Term Care; Karen Kraus, Stacey Goldie and Shannon Cox; Executive Directors; Denna Leach, Clinical Specialist; Mary Lou Spicer, Director of Finance; Joanna Alpajaro, Deputy Treasurer; Tolleen Parkin, BSTU Coordinator; Heather Morrison, Clerk and Olivia Yale, Digital Communications Specialist.

Call to Order

Chair Mackey called the meeting to order at 9:30 AM.

Declaration of Interest

There were no declarations of interest.

Reports

LTCR-CM-08-21 Long-Term Care Operational Report – February 15-April 14, 2021

Jennifer Cornell provided an overview of the Operational Report from February 15 to April 14, 2021. She highlighted the quality indicators that are being reviewed and noted the indicators are reflective of the increasing acuity of the resident population as well as the impacts of the pandemic on overall wellbeing.

As part of the strategic planning sessions, each home leadership team is participating in three “Colour It” sessions lead by a consultant. These sessions will provide an

opportunity to enhance the understanding and future direction of the person-centered model of care that is supported by the Colour It vision.

Ms. Cox outlined the incidents and inspections completed within the homes in the past two months. Questions arose regarding the inspection process including the screening process, proof of testing and personal protective equipment of all visitors including inspectors and contractors. It was confirmed that all outside visitors must complete the required screening before entering the home. Inspectors have additional measures in place in accordance with Ministry regulations. Ms. Cox then spoke to a gastro-intestinal outbreak which occurred at Grey Gables. Outbreak protocols were followed, and the outbreak has been cleared by public health.

Ms. Kraus noted that Dr. Walley has retired as the Medical Director and thanked him for his many years of dedicated care and service. Rockwood Terrace has welcomed Dr. Pillisch as the new Medical Director. Ms. Kraus provided an overview of the role of the medical director.

Ms. Goldie spoke to the recreational opportunities that occurred in each home over the past couple of months. The celebrations, photo opportunities, special occasions and early outdoor activities were highlighted. Hair dressing services were discussed noting the positive impact this type of service has with residents.

Ms. Cox spoke to an inspection related to public health with all orders being immediately addressed. A Ministry of Labour inspector completed an inspection at Rockwood Terrace with two orders received. These orders have been followed up on and the home is now in compliance.

The Colour-It Stories at the three homes were highlighted. Grey Gables was celebrated the successful vaccine clinics held for residents, staff and DCPs. The Lee Manor Tim Hortons' Drive Thru was a huge success with the residents. The residents organized a large thank you card with photos that was sent to the Tim Hortons' staff to show their appreciation. The 60th wedding anniversary celebration held at Rockwood Terrace was highlighted with family members able to attend through window visits.

CM15-21 Moved by: Councillor Clumpus Seconded by: Councillor Woodbury

That LTCR-CM-08-21 Long-Term Care Operational Report to the Committee of Management for the period of February 15-April 14, 2021 be received for information.

Carried

LTQR-CM-09-21 Long-Term Care COVID-19 Update

Jennifer Cornell provide the Committee with an update on COVID-19 within the long-term care homes. She outlined new directives received from the Ministry of Long-Term Care in the past months including the definition of an outbreak moving from one to two confirmed positive cases. Ms. Cornell also provided a vaccination update, new testing enhancements, eye wear requirements and updates to the Designated Care Provider Program.

Ms. Cornell spoke to the recent long-term care conference and the speaking opportunities she had when she presented to others within the long-term care field.

Ms. Cornell also outlined continued recruitment efforts and additional funding received from the provincial government to offer Emergency Support Workers or Care Support Assistants the ability to complete the fully funded micro-certification program being offered through all of the long-term care homes in Grey and Bruce. This education supports the movement to various positions within long-term care.

Joanna Alpajaro spoke to the many funding announcements received over the last few months including funding related to the temporary wage enhancements for Personal Support Workers (PSWs) which will now continue until June 30, 2021. The Ministry is also temporarily waiving co-payments for patients in Alternate Levels of Care beds who agree to move to a long-term care home that is not their first choice. The Ministry of Long Term Care will reimburse any long term care home for any loss in revenue related to this initiative.

Jennifer Cornell spoke to updated directives related to the potential of relaxing and modifying restrictions for fully vaccinated staff and residents in long-term care including dining services and extended home cohort activities. Visitor screening requirements are now required upon entering only and not leaving the homes. Window visit language has now been aligned with the provincial guidelines.

Questions arose related to the frequency of administering COVID testing and the impacts of this. Deanna Leach noted limited data is available related testing impacts. She noted that the homes ensure that staff who are conducting these tests are required to complete all necessary training.

Discussion also occurred related to vaccine hesitancy in long-term care. Ms. Cornell noted that experts are being brought in to provide information related to the vaccine and support questions related to the vaccine and how these questions and concerns can be alleviated including offers of further education as needed.

CM16-21 Moved by: Councillor O'Leary Seconded by: Councillor Burley

That report LTCR-CM-09-21 regarding a Long-Term Care COVID-19 Status Update be received for information.

Carried

LTCR-CM-10-21 2021 Long-Term Care IPAC Minor Capital-Minor Capital and New Cooling Requirements

Joanna Alpajaro provided the Committee with an overview of the minor capital projects related to Infection Prevention and Control (IPAC). She outlined the requirements from the Ministry related to the use of the provided funding. She noted that heating and cooling requirements were highlighted in the funding announcement as a priority to improve air conditioning solutions in long-term care homes. She highlighted the projects for each long-term care homes included in the funding.

Karen Kraus spoke to the sprinkler project within Rockwood Terrace. She noted that the second and third floors, which houses the residents, have sprinklers while the first floor which houses the kitchen and laundry does not. She provided some history on the sprinkler system at Rockwood Terrace and noted that sprinklers are required in each home area by 2025.

Discussion took place on the timelines for the redevelopment of Rockwood Terrace and the installation of sprinklers.

Main Motion

Moved by: Councillor Robinson

Seconded by: Councillor Burley

That Report LTCR-CM-10-21 regarding 2021 Infection Prevention and Control (IPAC) Minor Capital Funding, Minor Capital Funding and New Cooling Requirements be received; and

That the recommended projects contained in Report LTCR-CM-10-21 be endorsed; and

That these recommended projects be funded by IPAC Minor Capital Funding or Minor Capital Funding and any project deficits be funded from surplus realized from within the respective homes' capital budget or, if a surplus is not available, from the Long Term Care Capital Renewal and Replacement Reserves.

Amendment

CM17-21

Moved by: Councillor Clumpus

Seconded by: Councillor Robinson

That the following be added to the end of clause two:

With the exception of the Rockwood Terrace sprinkler system installation; and

That a fourth clause be added as follows:

That staff be directed to bring back a report outlining the requirements for a sprinkler system installation at Rockwood Terrace to the June 29, 2021 Long-Term Care Committee of Management meeting.

Carried

Main Motion as Amended

CM18-21 Moved by: Councillor Robinson Seconded by: Councillor Burley

That Report LTCR-CM-10-21 regarding 2021 Infection Prevention and Control (IPAC) Minor Capital Funding, Minor Capital Funding and New Cooling Requirements be received; and

That the recommended projects contained in Report LTCR-CM-10-21 be endorsed with the exception of the Rockwood Terrace sprinkler system installation; and

That these recommended projects be funded by IPAC Minor Capital Funding or Minor Capital Funding and any project deficits be funded from surplus realized from within the respective homes' capital budget or, if a surplus is not available, from the Long Term Care Capital Renewal and Replacement Reserves; and

That staff be directed to bring back a report outlining the requirements for a sprinkler system installation at Rockwood Terrace to the June 29, 2021 Long-Term Care Committee of Management meeting.

Carried

LTCR-CM-11-21 Behavioural Support Transition Unit Update

Jennifer Cornell provided an update to the Committee on the Behavioural Support Transition Unit (BSTU). A two-year pilot project has been approved to be operated at Grey Gables. There will be 20 beds contained within the BSTU which will be located in the Maple Lane wing of the home and is a separate and secure part of Grey Gables. A Best Practice Coordinator, Tolleen Parkin, has been hired to provide oversight of the BSTU.

Recruitment efforts are underway for a Unit Coordinator who will work with the Coordinator and assist in admissions, evaluating, reports and other areas under the pilot project guidelines. Communications with residents, families and community stakeholders has commenced and a BSTU webpage is being developed to assist in understanding of the BSTU and answer frequently asked questions related to the unit.

Jennifer Cornell introduced Ms. Parkin to the Committee. Ms. Parkin will provide oversight on the development of best practices, policies, and strategies for the journey for those within the BSTU. Discussion occurred on the number of area residents who may be eligible for admission to the BSTU.

CM19-21 Moved by: Councillor Woodbury Seconded by: Councillor O'Leary

That report LTCR-CM-11-21 regarding a Grey Gables Behavioural Support Transition Unit Status Update be received for information.

Carried

LTCR-CM-12-21 AMO Recommendations

Denna Leach provided an update related to the Association of Municipalities of Ontario (AMO) Report and the Long-Term Care Commission Report. The report notes that in an effort to support the Commission Review, AMO created a Health Care Task Force made up of long-term care stakeholders, public health officials and other municipal services to provide interim recommendations to the Commission ahead of the final report release. The report identified insufficient leadership, increased vulnerability, struggles with adequate personal protective equipment (PPE) and limited resources. In many long-term care homes in the province these were exacerbated by the fact that staff can not work in more than one home at a time during the pandemic in order to decrease the possibility of virus transmission.

Ms. Leach provided an overview of the local successes through COVID-19 specifically at the three Grey County homes including leadership, PPE, staffing, facilities cleaning, Designated Care Partner Program (DCPP), ongoing communications with families and stakeholders, vaccinations and partnerships with other local health care agencies. It is through the success in these areas that there have been no resident deaths, one limited outbreak and continued support from both families and residents for the ongoing efforts of staff and the County during the pandemic.

Ms. Leach stated there several supporting factors were put in place prior to the pandemic which helped to mitigate the impact of the pandemic. She noted that staffing resources and the redeployment of additional staff assisted in supporting residents, staff, and families. She stated that staff are looking ahead at opportunities for the two redevelopment projects to enhance and support residents in a safe manner.

CM20-21 Moved by: Warden Hicks

Seconded by: Councillor Burley

**That report LTCR-CM-12-21 regarding a AMO Recommendations
Update be received for information.**

Carried

Other Business

There was no other business.

Next Meeting Dates

June 29, 2021

On motion by Councillors Clumpus and O'Leary the meeting adjourned at 11:09 AM.