

Joint Accessibility Advisory Committee

September 5, 2019 – 2:00 PM

Grey County Council Chambers

1. **Call to Order**
2. **Declaration of Pecuniary Interest**
3. **Review of Assisted Listening Device in Grey County Council Chambers**
4. **Discussion Re: Promoting Accessibility within Municipalities and Businesses - Hanover**
5. **Reports**
 - a. CCR-JAAC-14-19 Pets and Service Animals in the Workplace
That Report CCR-CW-14-19 be received and Council endorse the updates to A-GEN-006-001 being the Pets and Service Animals in the Workplace Policy.
 - b. CCR-JAAC-15-19 Accessible Customer Service Policy Update
That Report CCR-JAAC-15-19 regarding the updated Accessible Customer Service Policy be received, and
That the updated Accessible Customer Service Policy MS-AAC-001 be approved as presented, and
That MS-AAC-001-001, being the Accessible Customer Service Procedure be rescinded as it is now contained within the updated policy.
 - c. CCR-JAAC-16-19 2019 2019 Accessibility Compliance Report
That Report CCR-JAAC-16-19 be received for information; and
That the 2019 Accessibility Compliance Report be endorsed and submitted to the Ministry for Seniors and Accessibility.
6. **Other Business**
7. **Next Meeting Dates**
8. **Adjournment**