

Report LTCR-SS-11-15

To: Chair Burley and Members of the Social Services Committee
From: Karen Kraus, Administrator - Rockwood Terrace
Meeting Date: July 15, 2015
Subject: **Nurse Call Points for Common Areas**
Status: Recommendation adopted by Committee as presented per Resolution SSC73-15; Endorsed by County Council August 4, 2015 per Resolution CC114-15;

Recommendation(s)

WHEREAS it is a requirement of the Long Terms Homes Act, 2007 that “Every licensee of a long-term care home ensure that the home is equipped with a resident-staff communication and response system that is available in every area accessible by residents”;

AND WHEREAS during the recent Resident Quality Inspection completed by the Ministry of Health and Long-Term Care this issue was noted as a Voluntary Plan of Correction;

NOW THEREFORE BE IT RESOLVED THAT Report LTCR-SS-11-15 be received;

AND THAT staff be directed to proceed to have a communication and response system (nurse call point) installed in an additional eighteen resident areas;

AND THAT staff purchase the required system from an Austco approved supplier at a cost of approximately \$12,000.00 exclusive of taxes, in accordance with the Purchasing Policy;

AND THAT the funds required to complete this upgrade be taken from the Rockwood Terrace Operations Reserve.

Background

The Long Terms Homes Act, 2007 requires that “Every licensee of a long-term care home ensure that the home is equipped with a resident-staff communication and response system that is available in every area accessible by residents.” This deficiency was noted recently during the home’s annual Resident Quality Inspection by

Ministry of Health and Long-Term Care Inspectors. Rockwood Terrace currently has eighteen common areas within the home that are not meeting this requirement.

The cost to install the required nurse call points is estimated at \$12,000.00 exclusive of taxes.

Financial / Staffing / Legal / Information Technology Considerations

Long Term Care homes are legislated to provide a communication and response system in all areas of the home that are accessible to residents.

It is anticipated that the cost to upgrade the current nurse call system to include these additional nurse call points will be approximately \$12,000.00. The County of Grey Purchasing Policy will be followed to procure this system.

The cost to complete this unbudgeted upgrade will be taken from the Rockwood Terrace Operations Reserve.

Link to Strategic Goals / Priorities

Goal 5 of the Corporate Strategic Plan is “Listening and Working Together”. By evaluating stakeholder inspections the home is actively working to improve the delivery of County services and enhance the quality of life for the residents in the home.

Attachments

None

Respectfully submitted by,

Karen Kraus
Administrator, Rockwood Terrace

Director Sign Off: *Lynne Johnson, Director*