



Long-Term Care Committee of Management
March 9, 2021 – 9:30 AM

Electronic Participation
Grey County Administration Building

1. **Call to Order**
2. **Declaration of Interest**
3. **Reports**
 - a. LTCR-CM-06-21 Long-Term Care Operational Report –December 15, 2020-February 14, 2021

That LTCR-CM-06-21 Long-Term Care Operational Report to the Committee of Management for the period of December 15, 2020 – February 14, 2021 be received for information.

- b. LTCR-CM-07-21 Long-Term Care COVID-19 Update**

That report LTCR-CM-07-21 regarding a Long-Term Care COVID-19 Status Update be received for information.

4. **Correspondence**

That the resolution from Regional Municipality of Halton regarding the implementation of recommendations from the Long-Term Care COVID-19 Commission be supported.

5. **Closed Meeting Matters**

a) That the Long-Term Care Committee of Management do now go into closed session pursuant to Section 239 (2) of the Municipal Act to discuss:

- i. Personal matters about an identifiable individual including municipal or local board employee (Pay Grid Review)**

6. **Next Meeting Date**

- a. May 11, 2021

7. **Adjournment**

Grey Gables, Lee Manor and Rockwood Terrace



Grey County Operations Report to Committee of Management Open Session

Submission Date: March 9, 2021

Information for the Months: December 15, 2020-February 14, 2021

Endorsed by Council:

Quality

Publicly reported indicators/Survey Results

Q2 2020 (July-September 2020)

Indicates Better than Ontario Average
Indicates Worse than Ontario Average

Indicator	Ontario Average	Grey Gables	Lee Manor	Rockwood Terrace
		Q2 Jul-Sept/20	Q2 Jul-Sept/20	Q2 Jul-Sept/20
Improved or remained independent in mid-loss ADL	28.4%	22.5%	36.2%	42.3%
Worsened ADL	32.6%	45.4%	35.4%	33.4%
Worsened mood from symptoms of depression	22.1%	30.4%	17.6%	24.4%
Taken antipsychotics without a diagnosis of psychosis	18.7%	16.0%	15.1%	2.4%
Has fallen	16.5%	13.2%	19.1%	18.9%
Worsened stage 2 to 4 pressure ulcer	2.5%	2.0%	3.1%	1.7%
Daily physical restraints	3.0%	0.5%	1.8%	2.3%
Has pain	5.4%	2.5%	1.5%	1.5%
Worsened pain	9.5%	14.0%	5.3%	6.8%

The data remains Q2 (July to September 2020) from the Canadian Institute for Health Information (CIHI), Q3 (October to December 2020) has not been released at the time of this report. The teams at the care communities are continuing with quality initiatives to ensure improvement in all areas.

The results from the 2020 Resident and Family Satisfaction Survey show that overall, 90% of residents and 98% of families are satisfied with the quality of care and would recommend the Grey County Homes to others. Top words used to describe the experience at the care communities are caring, excellent, professional, and friendly. The top three areas that drove satisfaction are quality of life, quality of care and the environment. Areas for improvement are social events and the dining experience. The teams at the care communities are currently reviewing the results and the information will be used for strategic planning and the development of the 2021/22 Quality Improvement Plan.

Critical Incident Systems Reports Summary

Type of Critical Incident	Grey Gables # of incidents	Lee Manor # of incidents	Rockwood Terrace # of incidents	Outcome
Abuse & Neglect Includes improper or incompetent treatment or care that resulted in harm or risk of harm, abuse or neglect by licensee or staff, unlawful conduct resulting in harm or risk of harm, misuse or misappropriation of resident's money, misuse or misappropriation of funds provided to licensee.	1	1	4	Internal reviews including policy review, re-training provided
Unexpected Death Including a death resulting from an accident or suicide.	0	0	2	2 - No allegations substantiated
Disease Outbreak Includes outbreak of a reportable disease or communicable disease as defined in the <i>Health Protection and Promotion Act</i> .	0	0	0	N/A
Transfer to Hospital due to Injury Includes injury in respect of which a person is taken to hospital.	0	3	0	Internal reviews; Falls Prevention Management
Medication Incident Includes a medication incident or adverse drug reaction in respect of which a resident is taken to hospital.	0	0	0	N/A
Environmental Hazard Includes breakdown or failure of the security system or major equipment or a system in the Home that affects the provision of care or the safety, security or well-being of residents for a period greater than six hours.	0	0	0	N/A

Missing Resident & Missing Residents with Injury Includes resident who is missing for three hours or more, a resident who is missing for less than three hours and who returns to the Home with no injury or adverse change in condition, or a resident who returns to the Home with an injury or any adverse change in condition regardless of the length of time the resident was missing.	0	0	0	N/A
Controlled Substance Missing/Unaccounted Includes missing or unaccounted for controlled substance.	0	0	0	N/A
Contamination of Drinking Water Supply	0	0	0	N/A

Ministry of Long-Term Care (MOHLTC) Compliance Orders /Inspection Findings Summary

Grey Gables

Ministry of Long-Term Care Inspectors have not visited the care community during this reporting period.

Lee Manor

Ministry of Health and Long Term Care Inspectors were on-site December 9, 10, 14 and 15, 2020. The purpose of their visit was to conduct a Critical Incident Inspection and a follow up to a previously issued compliance order. While on site inspectors observed the provision of resident care, staff-resident interactions, reviewed resident’s clinical records, investigative notes, critical incident reports and completed staff interviews. A final report was issued on January 4, 2021. A summary is outlined below, and a copy of the Public Report is attached.

Critical Incident Follow-Up: The previously issued compliance order related to safe lift and transfer interventions and retraining of all staff on safe lift and transfers was found to be in compliance.

Critical Incident Inspection: a written notification was issued related to failure to comply with reporting certain matters to the Director. A voluntary written plan of correction was requested to achieve compliance and ensure anyone who has reasonable grounds to suspect that abuse of a resident by anyone, or neglect of a resident by the licensee or staff that resulted in harm or risk of harm to a resident, immediately reports the suspicion and the information which it is based to the Director.

- Corrective Actions
 1. Re-education has been implemented via Surge Learning, our online learning platform. Duty to report and abuse and neglect modules are to be completed by the first quarter of 2021.

[MOLTC Inspection Report December 9, 10, 14, 15, 2020](#)

Rockwood Terrace

An inspector from the Ministry of Long-Term Care attended the Care Community January 26-28, 2021 to complete an Infection Control review and follow up on Critical Incidents. There were no areas of non-compliance issued as a result of this visit.

[MOLTC Inspection Report January 26-28 2021](#)

Surveillance Testing

Grey Gables

During this reporting period, surveillance testing increased from bi-weekly to weekly PCR tests due to the Provincial Lockdown. 100% of staff have completed the required testing, we have also tested staff if they present with any of the COVID symptoms. Designated Care Partners (DCP) also continue to be tested weekly, we currently have approx. 66 DCP's getting swabbed each week. During this time the Registered staff received training on how to do the Rapid Antigen testing in preparation for the new directives starting in February. Residents who also present with COVID symptoms receive a PCR swab.

Lee Manor

As per the Provincial lockdown announcement, the frequency of surveillance testing via PCR swabs was increased from once every two weeks to once every seven days for all staff and visiting DCPs. Approximately 100 DCPs are being tested each week. Any resident or team member presenting with any COVID symptoms also received a PCR swab. We are currently transitioning to Rapid Antigen Surveillance testing and will be in full compliance by the March 15th deadline. We have initiated plans to hire and train team members for this process.

Rockwood Terrace

During the reporting period, surveillance testing has continued with weekly PCR tests for team members and DCP's. Approximately 40 DCP's are being tested each week at the clinic which is provided in conjunction with Grey County paramedics. Residents and team members who present with any COVID symptoms received a PCR swab.

We are preparing to move to Rapid Testing as per the Ministry Directives by hiring and training team members for this process.

Outbreaks

Grey Gables

There have been no outbreaks at Grey Gables during this reporting time. On Feb. 5th the home did receive word that a PCR test had come back positive for one of our DCP's. We quickly isolated the DCP's family member and his roommate. Public Health was contacted and IPAC measures were put into place. A rapid test was completed on both roommates and both were negative. A Rapid test and PCR test was completed on the DCP, the rapid test was negative on Feb 5th and the PCR test came back negative on Feb 6th. Public Health ruled the first test a false positive so all enhanced measures were discontinued.

Lee Manor

There have been no outbreaks at Lee Manor during this reporting time. However, we experienced two DCP indeterminant test results along with two low level positive results of team members. In all cases Public Health was consulted immediately and IPAC strategies were implemented as per their direction. Subsequent test results were all negative and enhanced measures were discontinued.

Rockwood Terrace

There have been no outbreaks at Rockwood Terrace during this reporting period. However, there have been three instances of indeterminant test results in either DCP's or Team Members. Public Health was consulted, and additional IPAC strategies implemented as per their direction. In all cases subsequent tests were negative.

People

Grey Gables

Grey Gables Leadership team was pleased to welcome Nathan McCaleb to the team as he completed a 2-week student placement for his Food and Nutrition Management program in December. Michaela Harron also has joined the team in January to complete an 8-week student placement for her program Master of Science in Food & Nutrition Internship Diploma in Dietetic Education.

The home welcomed Alida Raven a new Social Worker to the team. Michelle Brown, RN accepted the IPAC Nurse position.

Lee Manor

Lee Manor welcomed nine PSW Georgian College students to our home in January to complete their clinical placement. A St. Mary's high school student has also joined the team for a co-op placement to explore the possibility of pursuing a career as a PSW.

Rockwood Terrace

Rockwood Terrace welcomed twelve RPN students in January to complete placement in our Care Community. We also currently have a high school co-op student who is interested in pursuing a career in nursing.

Projects, Location Events and Other

Grey Gables

The latter part of December was a busy time as we altered our longstanding Christmas traditions to accommodate the current directives. Although our annual Christmas Bazaar was not on the agenda this year, we did put together a Christmas Market for Residents to shop this holiday season. Socially distanced displays and scheduled visits created a safe and enjoyable environment for everyone to shop and enjoy the season.

Not wanting to miss the opportunity to share the true meaning of Christmas this year the staff held a Traditional Christmas Church Service on December 23rd. With the support of our chaplain and the talents of our amazing staff this was a beautiful service for our Residents to enjoy the story of the season while enjoying some of the traditional hymns many of us love this time of year.

Window visits looked a bit different on December 23rd when we welcomed Santa on Horseback to our outdoor visiting area. One of our amazing family members thought she would spread some Christmas cheer by riding her horse outside our windows.

Christmas Morning Santa made his annual appearance at Grey Gables Christmas morning spreading much needed love and laughter throughout the halls. COVID impacted us in many ways this year but this annual tradition went off without a hitch.

We started off the new year with an energetic Art Project. Painting this beautiful winter scene kept many of our Residents busy in the early parts of 2021. What a great challenge for these Residents and one we thoroughly enjoyed. A huge thanks to one of our amazing DCP's for her vision and getting this masterpiece off the ground.

Following the busy holiday season, January had us back doing some of our favourite indoor pursuits. BINGO, shuffleboard, crafts, exercises, baking, and movies are just a few of the things we did this month to keep active.

We purchased three new large screen televisions for each of the three dining-rooms this month. We have enjoyed movies, virtual music performances, videos, games and more with these new and exciting toys.

In the first two weeks of January the Residents were busy completing the Resident Satisfaction Surveys. This is always a great opportunity to gather valuable information on how we can improve our care and services. Thanks to everyone who helped make this happen and to all the Residents who took the time to complete the survey!

We anxiously awaited the Groundhog Day predictions on February 2nd and were happy with the promises of an early spring. Chinese New Year Celebrations and Valentine's Day Activities were the focus for the

early part of February. Take-out Chinese for all and yummy homemade lasagna were on the menu for these two events.

Lee Manor

The month of December saw many fun and festive events. The residents participated in making a holiday iMovie to the tune of “Jingle Bells” and “Jingle Bell Rock”. In lieu of the residents annual bus tour to see the festival of northern lights, the residents requested a “virtual” tour. A special thanks to the staff that went on the tour and recorded the event.

The spirit of Christmas day was felt in the home as the residents enjoyed 1:1 visits from staff, holiday deliveries and receiving their annual holiday cards. The generosity of the community with respect to donations was greatly appreciated once again.

The residents were treated to a recording of the Beckett’s New Year’s Eve Concert. Many smiles were seen, and the residents were very vocal in their appreciation in having the recording.

In the New Year, we continue to expand our virtual church services for the residents. Several providers have reached out to the home with interest in meeting the resident’s spiritual needs which has been well received. We have also expanded exercise programming and purchased three magnetic peddlers to support resident’s physical activity. These peddlers can be used both on the floor for leg activity, or on a tabletop for arm movement.

Residents also took time to complete their Resident Satisfaction Surveys. We value this feedback and look forward to using the results to improve our services. We had encouraging numbers of survey completion which will provide increased feedback with a larger sample size.

The residents also reached inside their artistic side with some great water colour works of art during physically distanced classes. The completed pieces of art were displayed in our front foyer cabinet and have made great conversation pieces.

During February, our themed Valentine’s Day had many staff in red and white. Students from East Ridge Public School made valentines for each resident in the home which put a smile on their faces. The recreation staff also created a themed Tim Hortons day where coffee and donuts were brought to the residents in a “reverse drive thru”. Needless to say, the resident’s enjoyed the coffee and treats. A special thanks to Tim Hortons for donating the coffee and donuts for this event. The residents were also treated to a “Pancake Tuesday” lunch and Chinese New Year dinner during February.

Rockwood Terrace

Our Christmas Market held on December 16th was a huge success. Our residents enjoyed a very festive day. They were able to browse and purchase items for themselves or their families. Several of our usual Bazaar Vendors participated by dropping off goods prior to the day. There were many raffles, Christmas baking, a gift-wrapping station, cookie decorating and special “Christmassy” beverages available. It was a great day and we thank our vendors for participating in a non-traditional way to make this event happen.

Rockwood Terrace was a special place on Christmas Day. Santa arrived spreading joy and greetings to our Residents. A special thanks to team member Lanny for donning the Santa Suit! Santa’s sleigh was

full to the brim and faux fur Sherpas were delivered to everyone. The blankets were generously donated from At the Movies/West Grey Bed and Bath Store located in downtown Durham. The Residents loved the cozy gifts and our home really appreciated this donation. Window and virtual videos were supported by the Recreation Team, and many residents had DCP's in to visit. Family gifts were also delivered, and a delicious Turkey Dinner with all the trimmings prepared by our Dietary Team was served for the supper meal. It was not the usual Christmas, but it was still a day full of joy. A special thanks to all team members for making Christmas a Special Day at Rockwood.

With the increased lockdown measures going into effect on December 26th, we once again made the shift to the enhanced protocols. Our chaplain, social worker and recreation team members supported our residents through one to one support, and DCP's continued to visit one at a time.

Early in January our Recreation Team released our 2020 year in review video. This past year might not have been what we expected; however, we hope you'll find joy in watching some of the wonderful moments our residents, staff, family, and community members got to experience together at Rockwood Terrace. Many of our residents featured in this video are no longer with us, but we have endeavored to share it with these families too as they adjust to life without their loved ones. We have also shared the video at resident council, team meetings and in our January newsletter.

Here's a look back to some of the moments that made our 2020 a little bit brighter!

[Rockwood Terrace 2020: Year in Review](#)

A big thanks to the Recreation Team for taking daily videos and creating this wonderful tribute to 2020.

In collaboration with Public Health, the Moderna COVID-19 Vaccine arrived at Rockwood Terrace Monday January 25th at 2:00 p.m. for all residents that had consented. We are extremely pleased to share that with the assistance of Public Health and our clinical team, a successful vaccination clinic was organized and 84 doses of Moderna vaccine was administered to residents. The residents were happy and smiling when they received their vaccination and there was a feeling of hope throughout the home. This is the first step to recovery, but we know there is still a long road ahead.

Lots of cheers were heard throughout the home on February 2nd when Warton Willie predicted an early spring. We had special Groundhog Day Themed Activities and puzzles for residents to enjoy.

The recreation team came up with a great way to facilitate a "trip" to Tim Hortons for our residents on February 3rd. They initially saw this idea on a social media post and decided to organize a similar event at Rockwood. Residents were assisted down to enjoy a small coffee and donut without having to go out into the cold. The team made a drive through window and put up some signage to give the illusion of being at Tim Hortons. This event was so well received we plan to hold these regularly throughout the next few months. Hopefully 2021 will allow an actual trip into the community but until then we will continue to come up with creative ways for our residents to cope with the many restrictions in place.

On February 5th we hosted our first Virtual Music Program with Ron McManus a regular entertainer in our home. We cannot wait for warmer weather so we can continue with our outdoor concerts, but in the meantime, we will enjoy these afternoons that are interactive and entertaining!

On February 12th we celebrated the Chinese New Year with a special Luncheon It is the year of the Ox, and residents enjoyed learning about the different symbols and participating in a themed scavenger hunt throughout the home.

Residents are optimistically looking forward to the end of the lockdown, the return of our hairdresser and hopefully warmer weather is around the corner!

Occupancy

2020 Occupancy Data	Grey Gables		Lee Manor		Rockwood Terrace	
	Reporting Period	Year to Date	Reporting Period	Year to Date	Reporting Period	Year to Date
Occupancy	99.3	98.85	98.09	98.09	95.5	95.5
Move-Ins	2	20	8	8	8	8
Discharges	1	18	6	6	10	10

Stakeholders (i.e. Ministry of Labour, Public Health, Fire)

Grey Gables

Grey Gables had 2 IPAC audits completed on January 29, 2021 by the Public Health Nurses and by the IPAC Nurses from the hospital. Report was left of some suggestions for improvement in some of our current practices and the home is currently working through these items. A couple of the main suggestions; implementation of sneeze guards on all of our dining room tables (which has been completed) and eliminating some of the shared items in the staff lunchroom i.e. Coffee maker, bread, jars of condiments, dishes etc. (we have currently gone to single source items, paper plates/cups and staff are to bring their own food items).

Lee Manor

On December 18th, an inspector from the Ministry of Labour was on-site to conduct an audit of compliance with the Occupational Health and Safety Act and its Regulations. The Associate Director of Care and IPAC representative Tolleen Parkin and Health & Safety Manager Janice Campbell provided a tour of the home and answered related questions. The inspector toured our maintenance and laundry work areas, the front reception/screening area along with our designated donning and doffing space and elevators. Resident Living spaces were also inspected as well as staff common areas including the education room and staff break rooms. There were no resulting orders issued in the MOL report.

During the reporting period we coordinated on-site IPAC audits conducted by health care partners from Grey Bruce Public Health and Grey Bruce Health Services. Our partners conducted independent audits and provided recommendations to enhance our current practices which have been reviewed and are in progress. The audits will be shared with the Joint Health and Safety Committee at an upcoming meeting for further review.

Rockwood Terrace

Representatives from Public Health were invited to the Care Community to complete an Infection Prevention and Control (IPAC) assessment. This assessment was completed February 3rd. Many aspects of the day to day activities were reviewed and discussed such as isolation procedures, co-horting at mealtime, managing new admissions and challenges with surveillance testing to name a few. A written report with comments and suggestions for IPAC improvement was provided and the Care Community has implemented their suggestions.

Environmental (i.e. Emergency Preparedness, Occupational Health and Safety)

Grey Gables

Monthly fire drills on all shifts continue to be performed to ensure safety preparedness. Generator installation has been completed during this reporting period.

On February 6, 2021 the Moderna vaccine was administered to 67 Residents within a few hours. Public Health sent 2 nurses to draw up the vaccine and our Director of Care, RAI coordinator and PSW coordinator administered the vaccine to the Residents. Kim Mustard was also on hand to help with the documentation on the Residents' chart. There were 9 doses left so these were offered to staff who were very pleased to receive the vaccine.

Lee Manor

First doses of Moderna vaccine have been administered to residents. On January 28th Lee Manor was the recipient of 22 extra doses from another local Long Term Care resident clinic. Remaining residents received their first dose soon after on February 7, 2021. The vaccines were met with great excitement from residents.

Mask Fit testing for N95 masks occurred in early January and Universal Resident Masking was implemented as an additional safety measure for consenting residents.

Monthly fire drills on all shifts continue to be performed to ensure safety preparedness.

Rockwood Terrace

Residents and a small handful of team members received the first dose of Moderna vaccine on January 25.

Mask fit testing for currently available N95 masks was completed early in February.

Monthly fire drills on all shifts continue to be performed to ensure safety preparedness.

Care Community Risks

Type of Risk	Grey Gables	Lee Manor	Rockwood Terrace
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Includes complaints, Health and Safety & Legal	0	1	1
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Written Complaints Summary

Grey Gables

No written complaints were received during the reporting period.

Lee Manor

No written complaints were received during the reporting period.

Rockwood Terrace

A written complaint related to placement of residents in the dining room was received in January. The co-horting of residents is an Infection Prevention and Control strategy which was explained to the resident and family however they continue to be dissatisfied.

Compliments/ Colour It Story

Grey Gables

It is not uncommon for Grey Gables to be supported by members of the community, but we saw an unbelievable amount of love and support throughout Christmas 2020.

From donations of cards, letters, handmade art projects to fuzzy blankets and beautiful gifts of all shapes and sizes we are beyond grateful. Every Resident received numerous homemade cards from school children and adults throughout the area. Numerous Christmas gifts were donated by individuals and community organizations to ensure no one felt isolated or alone this holiday season.

Lee Manor

The holiday season was met with an increased amount of support from our local community. The residents were very appreciative of the outreach of support during a challenging holiday season.

Many donations were received, including a DVD of the Beckett New Year's concert, holiday cards, flowers, teddy bears and quilts. Of special note we were fortunate to have a visit from a team of special staff from No Frills in Owen Sound. This team of Santa and his elves delivered items to every resident in the home. Their kindness was overwhelming and filled our hearts with gratitude!

Rockwood Terrace

The team at Rockwood, under the leadership of one of the Registered Nursing staff thought fellow Care Communities could use a "lift" during these ongoing, unprecedented times. Therefore, they decided to write their words of encouragement on a one-page document that they could send to all of the Long

Term Care Communities in the Province. We received many positive comments and words of thanks in return.

We were overwhelmed by the Community support received over the Holiday Season. Several cards and gifts were received for residents, and of course lots of treats for Team Members as well.

Resident/Family Council Updates

Grey Gables

Residents Council continues to meet monthly. No issues or concerns brought forward.

Family Council met on December 16th. We welcomed Alida Raven to the meeting. Alida is the new social worker and she is going to be a big part of the Family Council moving forward. Our president Mike Pierce announced his resignation during this meeting. Mike and his wife are moving closer to London, ON to be near their grandchildren. Mike was our President for over 5 years and was such a huge advocate for this home. Pauline Johnston has agreed to take on the role going forward. Pauline will be a wonderful fit and has two family members currently living at Grey Gables.

Family Council also met on January 27th, 2021. Cynthia Merrifield joined to the meeting to give us an update on vaccine rollout for Residents, staff and DCP's, universal masking for Residents, IPAC audits by public health and Grey Bruce Health Services and shared her departments annual program evaluations.

Lee Manor

Residents Council continues to meet virtually, monthly, to support co-horting and physical distancing in the respective home areas. Residents were appreciative for the ongoing communication and were most interested in hair care services resuming following the provincial lockdown.

Family Council met virtually for the first time this year in February. No issues were brought forward, and the time was used mainly to update the members on current COVID policies and procedures. Members were appreciative for the ongoing communication.

Rockwood Terrace

Resident Council continues to meet monthly. No issues or concerns brought forward. The Winter/Spring menu is now in place.

Family Council has not met, but a virtual family meeting is planned for March 24.



Committee Report

To:	Chair and Members of the Committee of Management
Committee Date:	March 9, 2021
Subject / Report No:	LTCR-CM-07-21
Title:	LTC COVID 19 Update
Prepared by:	Jennifer Cornell, Director of Long-Term Care
Reviewed by:	Kim Wingrove, Chief Administrative Officer
Lower Tier(s) Affected:	
Status:	

Recommendation

- 1. That report LTCR-CM-07-21 regarding a Long-Term Care COVID-19 Status Update be received for information.**

Executive Summary

On March 15, 2020 Grey Bruce Public Health announced the confirmation of the first two COVID-19 cases in our community. As news of the virus increased, our care communities implemented enhanced infection prevention and control (IPAC) measures at the end of January 2020 to help protect our residents, families, and team members. Working closely with Public Health and providing the necessary IPAC tools our care communities have been strong and vigilant. These measures have continued to grow over the year to provide additional protection and will be ongoing strategies for our day to day operations and outbreak management procedures into the future.

Updates

Vaccination

On February 20th and 21st Public Health led successful vaccination clinics and administered the first dose of the Pfizer vaccine to 528 Designated Care Partners and team members to the three Grey County Care Communities. On February 22nd Public Health announced that all 19 long term care homes in Grey and Bruce have received the 1st dose of vaccine for all residents, caregivers and team members who had consented. We received notification on February 23rd from Public Health that the

second Moderna dose would be arriving for residents the week of March 1st. The 2nd dose resident vaccine clinic was held March 1st at Rockwood Terrace, March 2nd at Lee Manor and March 3rd at Grey Gables. This is exciting news and we look forward to future vaccination clinics.

Surveillance Testing

Updated [memo](#) was received from MOLTC on February 16th, that outlined the transition from PCR testing to the Rapid Antigen Testing. On February 18th we also received an updated [FAQ](#) for Rapid Antigen Testing. Noted in the directive, long term care homes could utilize the Rural, Remote and Northern Community exception that allowed one PCR Test and one Antigen Test on separate days within a seven-day period. Feedback was received from the 19 LTC Homes in our area and close to 60% utilized the exception. Our care communities declined the option and implemented rapid testing for Designated Care Partners (DCP) on February 22nd and then phased in the testing for all team members on February 28th. Currently all DCPs and team members are on the same frequency schedule; every other day in a 7 day period, If a DCP or team member is scheduled/visits only once or twice in a 7 day period they will be tested on the “day of” regardless of whether the 2 consecutive days are consecutive days. We continue to recruit for support staff and our clinical teams will continue to assess the testing procedure and will make recommendations as we continue to work through the logistics.

Mandatory Third-Party Oversight for active screening was implemented on February 22nd and is being provided by Fairmount Security. Education has been provided to oversight staff and their role will include oversight along with active screening when necessary.

Visiting and DCP Program

Our region returned to the yellow-protect zone on February 16th and green-prevent on March 1st. General visits and window visits are permitted in these categories but as an extra precaution due to the new variant our three locations suspended these visits until our rapid testing process was rolled out. As the weather was improving, we had inquiries regarding window visits and on February 25th these visits were reactivated. Virtual and/or window visits continue to be booked through the Colour It Connect online booking tool. The logistics required to support general visits are being worked on by each team. We need to be able to safely support rapid testing for each general visitor, screening and safe space for the general visit to take place. We recognize the negative impact of restrictive visiting protocols and isolation and so we are committed to finding a safe way to support this important aspect of our residents' overall wellbeing.

Our Designated Care Partner program also was affected by the lockdown and as our region reopened the number of DCPs per resident visit has been increased back to two.

We continue to meet with the Evaluation Collaborative groups and are preparing the next steps to the research project. Additional Grey County Resident, DCP and Team Member surveys will be released this month to gather additional feedback.

Staffing

Recruitment of staff continues; work continues with the YMCA and Georgian College for future educational opportunities for ESWs and CSAs to further their career in healthcare.

The province released information that they are investing over \$115 million to train up to 8,200 new personal support workers in Ontario. Georgian College is one of 24 colleges to offer the fully funded accelerated PSW course starting in April. The registration for this accelerated PSW program opened on Monday, March 8th. This tuition-free opportunity is expected to take only 6 months to complete, rather than the typical eight months, and includes a combination of course work and experiential learning including a three-month paid onsite training in an LTC home or in home and community care.

In addition to the tuition-free opportunity, the province is also offering tuition assistance to students who are close to finishing an existing PSW program at one of the publicly assisted colleges. The province stated that nearly 2,200 students will be eligible to receive a \$2,000 tuition grant to help them complete their studies and a stipend to complete the clinical placement as part of their training.

Outbreak

On February 22nd, Public Health declared a Gastrointestinal Outbreak at Grey Gables. Outbreak measures were quickly initiated as the team worked closely with Public Health. A small number of residents and staff on the Pine Ridge home area displayed one symptom only. The affected area was closed, and tray service provided to the entire wing. To reduce the risk of spread, DCPs were reduced to one DCP per resident on Pine Ridge only. All other DCPs received communication and IPAC reminders. The outbreak was declared over on February 27th.

Funding

On February 19, 2021, additional COVID-19 funding was announced as part of the Ministry of Long-Term Care's ongoing effort to assist with prevention and containment efforts. The funding model used by the Ministry has been updated to increase the per bed allocation from \$200 to \$360. The new funding model also anticipates that homes with active and resolved COVID-19 outbreaks incur more expenses to support further prevention and containment efforts and is providing \$10,000 baseline funding and \$300 per bed allocation in additional funding to homes with active or resolved outbreaks.

These increases provide additional support to homes. The Ministry transferred two tranches of funding for January and February 2021.

Under this new funding model, Grey Gables received \$36,500 per month for a total of \$73,000. Lee Manor received \$121,700 per month for a total of \$243,400. Rockwood Terrace received \$58,700 per month for a total of \$117,400.

Partnerships

Work continues with partnerships at both regional and local levels. The Grey Bruce Long Term Care Committee and healthcare partners continue to meet regularly. The long-term care homes also attend Public Health led meetings every two weeks. Regular meetings continue with the Southwest Region Pandemic Planning, Wave 2 Response and the Grey Bruce Integrated Health Coalition, these groups play a critical role in ongoing pandemic planning and preparation.

Going forward work continues on outbreak strategies, implementing new COVID educational resources, managing and monitoring and ordering weekly PPE supplies to maintain a minimum 8-week supply.

We continue to be thankful for the support from the CAO, Senior Management team and the staff in all departments, we recognize that we are in this together as we Colour It for our residents, families, staff and communities.

Appendices and Attachments

[Minister's Letter - Prevention & Containment Funding - Feb 19, 2021](#)

[ADM Letter - Prevention & Containment Funding - Feb 19, 2021](#)



The Regional Municipality of Halton

THE FOLLOWING RESOLUTION WAS APPROVED BY REGIONAL COUNCIL AT ITS MEETING HELD WEDNESDAY, FEBRUARY 17, 2021

WHEREAS residents and staff at long-term care (LTC) homes have been disproportionately affected by COVID-19; and

WHEREAS in the first wave of the pandemic (March - July 2020) there were approximately 5,488 resident cases and 2,290 staff cases in Ontario and tragically 1,817 residents and seven staff lost their lives to this disease; and

WHEREAS on 15 April 2020, Premier Ford stated, “we will stop at nothing to protect those who cannot protect themselves. Today we are launching an all-out plan to fight COVID-19 in our long-term care homes. We will fortify the iron ring of protection around our long-term care residents and those who care for them. We’ll go further in our testing, screening, surveillance, targeting the homes facing outbreaks”; and

WHEREAS there have been approximately 9,417 resident cases and 4,217 staff cases in Ontario in the second wave (2 September 2020-16 February 2021) and 1,869 residents and three staff lost their lives, representing an increase of resident deaths from the first to second wave; and

WHEREAS for-profit LTC homes have seen a disproportionate incidence of care failing to meet the standard of the Long-Term Care Act, which states that “...a long-term care home is primarily the home of its residents and is to be operated so that it is a place where they may live with dignity and in security, safety and comfort and have their physical, psychological, social, spiritual and cultural needs adequately met”; and

WHEREAS the Canadian Armed Forces (CAF) report dated 20 May 2020 revealed conditions including inadequate staffing levels and training, limited medical supplies, unsafe medication administration, insufficient procedures to reduce the spread of COVID-19, poor infection prevention and control standards of practice, deficiencies in infrastructure and significant concerns about standards of care including seniors calling out for help, rotting food, missed meals, seniors left in soiled diapers and linens and cockroach and bug infestations; and

WHEREAS similar conditions were found in the second wave, including ongoing shortages of qualified, trained staff, ineffective use of PPE to prevent COVID-19 transmission, violation of protocols and practices including one instance in which residents who had tested positive for COVID-19 had their door handles removed,

physical distancing and isolation challenges from continuing to house several residents in ward rooms with a shared bathroom and ongoing infection prevention and control standard concerns, all problems that were not fixed after the recommendations of the CAF;

WHEREAS the Provincial Government has launched an independent commission to investigate COVID-19 spread within LTC homes, how residents, staff and families were impacted and the adequacy of measures taken by the province and other parties to prevent, isolate and contain the spread; and

WHEREAS the Association of Municipalities of Ontario (AMO) has provided a Board-approved submission, Improving the Long-Term Care Outbreak Response in Ontario: Submission to the Long-Term Care COVID-19 Commission, on 29 January 2021, outlining recommendations to the Commission on behalf of the municipal governments that operate 100 of the 626 long-term care homes in Ontario; and

WHEREAS AMO's submission puts forward 48 recommendations for action in both public and private long-term care homes across nine themes: Vision for Long-Term Care and Leadership Culture, Public Health and Safety, Planning and Communications, Staffing Measures, Care for Residents, Funding, Inspections - Enforcement and Compliance, and Mental Health and Well-Being; and

WHEREAS one of the key recommendations of the AMO submission is that the Ministry of Long-Term Care and Ministry of Health review the adequacy of infection prevention and control programs under the Long-Term Care Homes Act, 2007 in preventing and managing COVID-19 outbreaks, and to institute higher standards with increased funding to homes to implement these standards; and

WHEREAS the Canada Health Act's aim is to protect, promote and restore the physical and mental well-being of residents of Canada, and that the Federal Government provides health care funding to Provinces and Territories through the Canada Health Transfer; and

WHEREAS the Federal Government does not currently provide funding earmarked to support the LTC home sector, and;

WHEREAS the Federation of Canadian Municipalities (FCM) works with and advocates to the Federal Government to secure new tools and empower municipalities to build stronger communities; and

WHEREAS the operation of LTC homes is a municipal responsibility in Ontario but is of significance to the federal-municipal relationship.

NOW THEREFORE BE IT RESOLVED:

THAT Halton Regional Council endorses AMO's recommendations contained in its submission to the Long-Term Care COVID-19 Commission;

THAT Halton Regional Council strongly urges the Provincial Government to move forward with implementation of these recommendations, including instituting higher standards with increased funding to homes to implement those standards;

THAT Halton Region advocate to the Federal Government to enhance federal health care funding to the Provinces and Territories, specifically dedicating funding to long-term care, and to undertake further efforts to protect, promote and restore the physical and mental well-being of long-term care residents in Canada;

THAT Halton Region request FCM to develop a policy and advocacy position on enhanced federal support for long-term care;

THAT this resolution be sent to the Prime Minister of Canada, the Premier of Ontario, the Federal and Provincial Ministers of Health, and FCM for their immediate action and that a copy be sent to AMO, and Halton Members of Parliament and Provincial Parliament for their information;

AND that a copy of this resolution be sent to all Ontario upper-tier and single-tier municipalities for their endorsement.

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