

**Ministry of Community
and Social Services**

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MAR 29 2016

Mr. Alan Barfoot
Warden
Grey County
595 9th Avenue East
Owen Sound, Ontario
N4K 3E3

Alan
Dear Warden Barfoot:

Thank you for meeting with me at the OGRA-ROMA conference on February 23, 2016, on behalf of Grey County.

I appreciated hearing from you regarding your experience with the implementation of SAMS. I know that this has been a difficult transition, but I was pleased to hear that things have improved and I agree that we still have more work to do.

I have asked Richard Steele, my Assistant Deputy Minister of Social Assistance Operations, to follow-up with staff about the issues you raised regarding subsidy claims and productivity.

I want to thank you and all of Grey County's social assistance staff for your continued commitment to our shared goal of providing excellent service delivery to our social assistance clients.

Sincerely,

Helena

Dr. Helena Jaczek
Minister

c: Richard Steele, Assistant Deputy Minister, Social Assistance Operations