

LTC Director Message

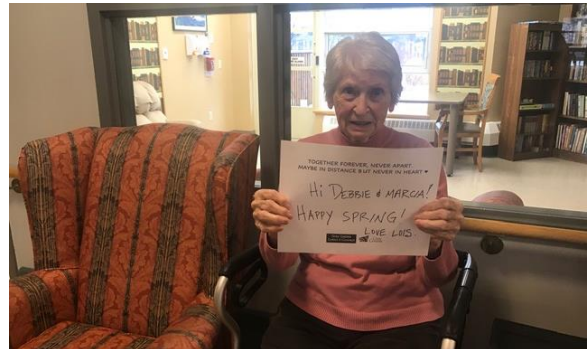
Every email I open these days talks about unprecedented times, encourages people to stay at home and reminds us that we are all in this together! I wish to extend my gratitude to so many. To the residents, for being understanding, flexible and staying positive! To you, the families and friends, for all your kind words of support, for staying away when I know just how much you need to see your loved ones and for staying connected through telephone and technology. To all the team members in the home, for your courage, your knowledge and your love for the residents. I will continue to provide special COVID updates via MailChimp and watch for Virtual Town Hall style meetings to join and ask questions. Stay strong and stay well. Sincerely, Jennifer

Keeping Positive

Since we closed our doors to visitors over two weeks ago, we have been keeping busy with lots of modified and/or smaller group programs and different initiatives throughout the home. That combined with an outpouring of love from the community as a whole has made the time a little less challenging. Generally speaking, spirits are high and many Residents are communicating with family regularly via telephone, Skype or Facetime.



Many of our Residents are excited to have the opportunity to utilize more modern technology to connect with their loved ones. Not to mention laying eyes on their beloved family members.



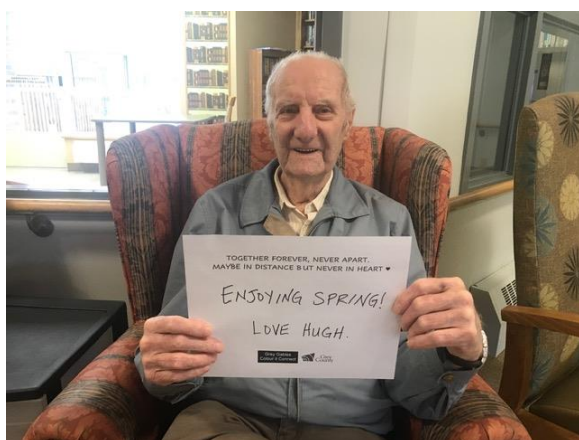


thoughtful wishes and they go a long way in keeping everyone's spirits high. We do hold everything received for 48 hours to ensure no virus transmission occurs.



Colour It Connect

To keep you and your loved one connected during the visitor restrictions we have started a "Colour It Connect" program. Many of you have enjoyed a face-to-face experience with your Resident and we want to keep that going. The Residents are enjoying this immensely and we are hopeful to touch base with as many family members as possible.



We are so thankful to live in such a wonderfully supportive community. Over the past couple of weeks, we have received numerous proposals to help-out in any way they can. If anyone wants to send in pictures, stories or drawings we are happy to receive those and share them with the Residents. We've been the proud recipient of many wonderful works of art and

Please email ggconnect@grey.ca if you haven't already got connected us.



Colour It Academy

Your best Defense!



You can help yourself and your loved ones stay healthy by washing your hands often. Washing your hands is easy, and it is one of the most effective ways to prevent the spread of germs.

Follow these five steps:

1. **Wet** your hands with clean, running water (warm or cold), turn off the tap, and apply soap.
2. **Lather** your hand by rubbing them together with the soap. Lather the backs of your hands, between your fingers, and under your nails.
3. **Scrub** your hands for at least 20 seconds.
4. **Rinse** your hands well under clean running water.

5. **Dry** your hands using a clean towel or air dry them.

Leadership Team

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Our Promise...

Community

Oppportunity

Leadership

Organizational Quality
& Safety

U are the Centre of All
We Do

Relationships

Integrity

Together for Tomorrow

Let's Connect

We want to hear your **suggestions, questions, compliments or concerns.** There are lots of ways to share your feedback with us.

1. Fill out a Let's Connect comment card and drop it in our confidential Let's Connect box.
2. Speak directly with our Executive Director or with any manager on duty.
3. Email your feedback to the Grey County Support Services Office at ltcfeedback@grey.ca.
4. For emergencies or urgent concerns, please contact any member of our team.