

To:	Warden Halliday and Members of Grey County Council
Committee Date:	March 22, 2018
Subject / Report No:	SSR-CW-07-18
Title:	Coordinated Rural Transportation Pilot Project Extension
Prepared by:	Barb Fedy, Director of Social Services
Reviewed by:	Kim Wingrove, CAO
Lower Tier(s) Affected:	County wide initiative
Status:	Recommendation adopted by Committee as presented per Resolution CW92-18; Endorsed by County Council April 12, 2018 per Resolution CC38-18;

Recommendation

1. That **SSR-CW-07-18 regarding an extension of the Owen Sound to Shelburne transportation pilot project, pending notification of the outcome of the grant application made to the Ministry of Transportation Community Transportation Grant Program - Municipal Stream, be received and;**
2. That the **\$10,000 cost to extend this service from April 1, 2018 to May 31, 2018, be funded from the Social Services Caseload Reserve.**

Executive Summary

Staff have been working since 2016 on strategies to provide transportation options for vulnerable residents of Grey County with support from the current (Apr 2015 – Mar 2018) Coordinated Rural Transportation Pilot Program.

The County's experience with the pilot project, along with advice and guidance from Lough Barnes Consulting, was used to inform a proposal, endorsed by County Council on February 22, 2018, to the Ministry of Transportation's the Community Transportation Grant Program – Municipal Stream.

Notifications regarding successful grant program applications are not anticipated until later in the spring which will result in a gap in service for the current pilot point to point route on Highway 10. Staff met with Home and Community Support Services staff regarding a plan to extend the pilot route so as to provide stability for the vulnerable residents who are making use of this service. Staff are recommending the continuation of the pilot Highway 10 route to ensure stability and support to these individuals pending the outcome of the grant.

The Ministry of Transportation link on the Grants Ontario website states that municipal applicants will be notified of the final selection of successful grant recipients in spring 2018, in advance of the launch of the Non-Municipal Stream (planned for summer 2018).

Background and Discussion

The Highway 10 point to point route began in early February 2018 as a result of discussions with health providers in centre Grey County confirming concerns for vulnerable residents. In some cases, these residents were not able to attend their medical appointments due to a lack of transportation options and there were serious impacts to quality of life and health care needs.

Home and Community Support Services (HCSS) worked with Grey County staff to arrange for the pilot program through MOVIN'GB for a twice daily route on Mondays and Thursdays to take riders to appointments and to meet other service needs including social and shopping trips. Given the target group includes persons living with low income, seniors as well as persons with disabilities, the ridership fees were waived during the pilot phase. To date the ridership has varied from three on the first initial trip on Monday, February 5th through to nine on March 1, 2018. HCSS staff report general inquiries to the MOVING'GB phone line have increased and there have been small adjustments to the initial schedule for improved service. The scheduled stops and times have been widely circulated via social media as well as through community partners. On one recent trip a rider was unfortunately turned away due to limited seating capacity.

HCSS has ordered two replacement seats for the van that can easily be repurposed by the driver when not in use for a rider in need of mobility transit. These seats will permit an additional two riders and makes the vehicle more functional.

Although the Highway 10 route was developed as a pilot to test the usage and establish the need in advance of the new grant opportunity, terminating the route effective March 31, 2018 – end date of the current pilot project, will result in hardship to the community. Ridership data in the short period of operation demonstrates the need for the service and the positive impacts for this project.

Legal and Legislated Requirements

If approved, the service contract and funding contract with Home and Community Support Services Grey Bruce will be amended to reflect the additional duration and funding support.

Financial and Resource Implications

Operating costs based on HCSS' experience during the pilot are \$1.53 per km including fuel, administration costs, driver wages, insurance and repairs. Given the twice daily point to point route from Owen Sound to Shelburne and return is 360 kms, the daily operating costs are calculated as \$553.13. The monthly cost to continue to operate this service is estimated at $553.13 \times 2 \text{ days/week} \times 4.33 \text{ weeks/month} = \4790.11 .

The current pilot program was originally planned to operate April 1, 2016 – March 31, 2017 and was extended by MTO from April 1, 2017 through to March 31, 2018. There is available funding within the pilot project budget; however MTO is unable to allow the pilot funding to extend

beyond March 31, 2018. Section C.2.7 of the amending transfer payment agreement is very clear that costs incurred after the Completion Date (March 31, 2018) are ineligible costs for funding.

Staff are requesting that Council approve an extension of the twice per week service at from Owen Sound to Shelburne and return for the period March 31, 2018 to May 31, 2018 at an estimated cost of \$10,000 to be funded from the Caseload Reserve.

Relevant Consultation

Internal

Finance Department Staff

External

Home and Community Support Services Grey Bruce

Ministry of Transportation

Appendices and Attachments

Movin'GB Highway 10 Schedule

Respectfully submitted by,

Barb Fedy,
Director of Social Services



NEED A RIDE?

Movin' GB is starting a new transit route on highway 10 between Owen Sound and Shelburne. Beginning February 5 2018, Movin' GB will provide transportation twice daily on Mondays and Thursdays. This is a free service until March 31, 2018 using a mobility vehicle with wheelchair accessibility. Travelers must be 18 years old or older and independent with all aspects of mobility, personal care and communication. Riders must be at the pickup locations at the arrival and departure times.



Questions? Contact Movin'GB at 519-370-0558 or 1-888-660-6048.



SCHEDULE



MORNING SCHEDULE OWEN SOUND TO SHELBURNE	
LOCATIONS	ARRIVAL (A) & DEPARTURE (D)
OWEN SOUND Owen Sound Transit Terminal, (North Side) Stone Tree Apartments	D 8:00 a.m. A 8:10 a.m. D 8:12 a.m.
CHATSWORTH Pleasant View Apartments, 50 McNab St.	A 8:20 a.m. D 8:25 a.m.
HOLLAND CENTRE Community Centre	A 8:35 a.m. D 8:37 a.m.
BERKELEY - Post Office	A 8:50 a.m. D 8:52 a.m.
MARKDALE Community Health Centre, 55 Victoria St. Markdale Hospital, 55 Isla St. Community Health Center	A 9:05 a.m. D 9:07 a.m. A 9:10 a.m. D 9:12 a.m. A 9:14 a.m. D 9:30 a.m.
FLESHERTON RE/MAX Building, 1 Toronto Rd.	A 9:40 a.m. D 9:42 a.m.
DUNDALK Community Health Centre Dundalk Library	A 9:55 a.m. D 9:57 a.m. A 10:00 a.m. D 10:02 a.m.
SHELBURNE Foodland – Giant Tiger Dufferin Area Family Health Team - 167 Centre St. No Frills	A 10:22 a.m. D 10:24 a.m. A 10:26 a.m. D 10:28 a.m. A 10:35 a.m.
RETURN FROM SHELBURNE TO OWEN SOUND	
SHELBURNE No Frills Dufferin Area Family Health Team - 167 Centre St. Foodland – Giant Tiger	D 11:15 a.m. A 11:20 a.m. D 11:22 a.m. A 11:25 a.m. D 11:27 a.m.
DUNDALK Community Health Centre Dundalk Library	A 11:50 a.m. D 11:52 a.m. A 11:55 a.m. D 11:57 a.m.
FLESHERTON RE/MAX Building, 1 Toronto Rd.	A 12:10 p.m. D 12:02 p.m.
MARKDALE Community Health Centre, 55 Victoria St. Markdale Hospital, 55 Isla St.	A 12:15 p.m. D 12:17 p.m. A 12:19 p.m. D 12:21 p.m.
BERKELEY Post Office	A 12:31 p.m. D 12:33 p.m.
HOLLAND CENTRE Community Centre	A 12:43 p.m. D 12:45 p.m.
CHATSWORTH Pleasant View Apartments, 50 McNab St.	A 12:55 p.m. D 1:00 p.m.
OWEN SOUND Stone Tree Apartments Owen Sound Transit Terminal, (North Side)	A 1:15 p.m. D 1:17 p.m. A 1:27 p.m.

AFTERNOON SCHEDULE OWEN SOUND TO SHELBURNE	
LOCATIONS	ARRIVAL (A) & DEPARTURE (D)
OWEN SOUND Owen Sound Transit Terminal, (North Side) Stone Tree Apartments	D 3:30 p.m. A 3:40 p.m. D 3:42 p.m.
CHATSWORTH Pleasant View Apartments, 50 McNab St.	A 3:55 p.m. D 4:00 p.m.
HOLLAND CENTRE Community Centre	A 4:10 p.m. D 4:12 p.m.
BERKELEY - Post Office	A 4:22 p.m. D 4:24 p.m.
MARKDALE Community Health Centre, 55 Victoria St. Markdale Hospital, 55 Isla St.	A 4:35 p.m. D 4:37 p.m. A 4:40 p.m. D 4:42 p.m.
FLESHERTON RE/MAX Building, 1 Toronto Rd.	A 4:55 p.m. D 4:57 p.m.
DUNDALK Community Health Centre Dundalk Library	A 5:15 p.m. D 5:17 p.m. A 5:19 p.m. D 5:21 p.m.
SHELBURNE Foodland – Giant Tiger Dufferin Area Family Health Team - 167 Centre St. No Frills	A 5:40 p.m. D 5:42 p.m. No pick up. Office is closed. A 5:45 p.m.
RETURN FROM SHELBURNE TO OWEN SOUND	
SHELBURNE No Frills Dufferin Area Family Health Team - 167 Centre St. Foodland/Giant Tiger	D 6:15 p.m. No pick up. Office is closed. A 6:18 p.m. D 6:20 p.m.
DUNDALK Community Health Centre Dundalk Library	No pick up. Office is closed. A 6:40 p.m. D 6:42 p.m.
FLESHERTON RE/MAX Building, 1 Toronto Rd.	A 7:00 p.m. D 7:02 p.m.
MARKDALE Community Health Centre, 55 Victoria St. Markdale Hospital, 55 Isla St.	No pick up. Office is closed. A 7:12 p.m. D 7:15 p.m.
BERKELEY Post Office	A 7:25 p.m. D 7:27 p.m.
HOLLAND CENTRE Community Centre	A 7:35 p.m. D 7:37 p.m.
CHATSWORTH Pleasant View Apartments, 50 McNab St.	A 7:47 p.m. D 7:50 p.m.
OWEN SOUND Stone Tree Apartments Owen Sound Transit Terminal, (North Side)	A 8:00 p.m. D 8:02 p.m. A 8:15 p.m.

Questions? Contact Movin'GB at 519-370-0558 or 1-888-660-6048.