Ontario’s Municipalities: Proud Partners in Care
Grey County is a member of AdvantAge Ontario

They represent community-based, not-for-profit organizations dedicated to supporting the best possible aging experience.

The association and our members have been advancing senior care since our inception in 1919.
History of the Municipal Role in LTC

>Municipalities have long played an essential role in the delivery of care

>Municipalities have been part of our association since inception

>Currently, 17% of all long term care homes in Ontario are municipally owned
Seniors’ Care Context
Context of Seniors Care

> 2 out of 3 residents in Ontario’s LTC homes have been diagnosed with dementia, while 90% have some form of cognitive impairment
> Seniors being admitted to LTC are older and have increased acuity
> Increased acuity of seniors in community (including supportive housing, retirement homes, and various other seniors housing options)
> Increased incidences of responsive behaviours
> Wait lists are longer
> Longer time to wait for LTC placement
Capacity Challenges

> Over 33,000 people may wait up to 400 days for an LTC bed
> Wait lists are projected to reach 48,000 by 2021
> 160 days - average time to placement in LTC as of Oct 2017
Increased Acuity and HR Shortages

> Individuals with cognitive impairments or mental illness may exhibit responsive and challenging behaviours
> More beds and more hours of care will help
> In order to meet needs, LTC homes need:
  > more staff
  > more specialized staff
  > continuous training
> Recruitment and retention of qualified staff is challenging
A Strong Voice for Seniors

> Leaders from municipalities and municipal homes are invited to contribute at provincial tables

> Municipal representatives advocate strongly on behalf of their constituents to ensure that they receive the best services

> Advocacy efforts are expected to result in benefits for seniors and their families
Calls to Action

**Funding**
- Capital and sustainable operational funding across the seniors’ continuum
- Increase flexibility in funding envelopes
- Continued funding for age-friendly communities

**Staffing**
- Capacity planning
- Comprehensive, integrated Health Human Resources Strategy
- Act on arbitration processes
- Fund staffing cost increases

**Restrictive Regulatory Frameworks**
- Province should collaborate with municipalities
- Revise regulatory frameworks to facilitate implementation of innovative models and efficient integration across the continuum of care
- Move toward a risk-based oversight system that provides support for the sector to improve
Grey County Long Term Care Homes

Grey Gables - 66 residents
- “Original” 1903 House of Refuge, rebuilt in 1997 -1999
- 26 admissions per year (average over 2 years)

Lee Manor - 150 residents
- Opened in 1973, refurbished in 2006
- Joint development by the Lee Estate, Owen Sound, Grey County and Province
- 52 admissions per year (average over 2 years)

Rockwood Terrace - 100 residents
- Opened in 1984
- 46 admissions per year (average over 2 years)
Home Selection and Admission

Eligibility

- 18 years of age or older
- Valid Ontario Health Card
- Health care needs cannot be met by any other means in the home or community
- Health care needs can be met in LTC

Placement Priorities

- Crisis
- Reunification
- Ethno-cultural/Religious

5 location choices and 3 accommodation types per person
Waiting List Information

Grey and Bruce Counties
- 19 long-term care homes
- 1325 long-term care spaces
- 239 people waiting for LTC
- Average wait 83 days

South West LHIN
- 78 long-term care homes
- 7447 long-term care spaces
- 2399 people waiting for LTC
- Average wait 131 days

Based on data drawn on December 20, 2019. Updates available monthly and can be viewed at www.healthcareathome.ca/southwest.
Financial Planning and Management

- Highly complex, total expenditure is $32M annually
- Budget divided into 4 funding envelopes
  - Other Accommodation (OA)
  - Raw Food
  - Nursing and Personal Care (NPC)
  - Program and Support Services (PSS)
- Proposed 2020 budget supports focus on quality and sustainable operations
- Goal is improved financial management and variance reporting at the home level

Resident co-payment rates are set by the provincial government.
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<thead>
<tr>
<th><strong>Long Term Care</strong></th>
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<tbody>
<tr>
<td><strong>Funding</strong></td>
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<tr>
<td>MOLTC/SWLHIN provides funding for:</td>
</tr>
<tr>
<td>• Nursing and Personal Care -$102.34</td>
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<tr>
<td>• Raw Food -$12.06</td>
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<tr>
<td>• Programs and Support Services -$9.54</td>
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<tr>
<td>• Other Accommodation -$56.62</td>
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Resident Co-payment for accommodation

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<th><strong>Rates</strong></th>
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<tr>
<td>• Basic $1,891.31</td>
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<tr>
<td>• Semi Private $2,280.04</td>
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<tr>
<td>• Private $2,701.61</td>
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<th><strong>Admission</strong></th>
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“Colour It” Philosophy

Our promise:

- Your life will reflect your choices and be planned with you.
- We will meet all the expectations of the Long Term Care Resident Bill of Rights.
- We will focus our care and services on helping you be the best you can be physically, mentally and psychologically.
Where we help you Colour It YOUR WAY!

Being at our Best!
- Colour It Vision
- Team development
- Succession planning & Retention
- External partners/Associations

Delivering the Best!
- Coordinated quality focus
- CARF Accreditation
- Legislation, Inspection & Compliance
- Engagement/Feedback; resident, family, staff, public
- Behaviour care strategy
- Palliative Care/MAID

Getting the Best!
- Fiscal Responsibility
- Redevelopment
- Health Human Resources
- Knowledge/Training
- Leadership
- Relationships

RURAL CONTEXT
- Senior Strategy
- OHT Development
- Redevelopment
- Behavioural Support Transition Unit
- Community & Political Engagement
- Equity Lens

Community
Opportunity
Leadership
Organizational Quality & Safety
You are the Centre of All We Do
Relationships
Integrity
Together for Tomorrow

Grey County
Being at Our Best

- Leadership and Team Development
  - Supportive Leadership with recruitment of Clinical Specialist, Accreditation and Quality Specialist and Human Resources Generalist

- Task Force on Unfilled Shifts
  - Recruiting, retention
  - Staff engagement and satisfaction
  - Partnerships with unions

- Colour It foundation
Delivering the Best

- Quality and Accreditation Specialist

- Formalized Quality and Risk Management Program
  - Incorporate public reported indicators
  - Data quality
  - Coordinated and standardized methodology for QI activities based on risk and priorities

- CARF Accreditation

- Reporting standards
Getting the Best

Fiscal responsibility and management

- Streamlined systems and platforms
- Full suite of interdependent policies and procedures
- Elimination of redundancies
- Updated electronic platforms to support improved functionality

- Redevelopment
  - Rockwood Terrace 128 bed home
  - Grey Gables – application submitted
  - Behavioural Supports Transition Unit
Committee of Management

Objectives:

- To fulfill Governance Role and Responsibilities
- To advise the County Council on matters for which Council retains the decision-making role
- To advise the CAO or designate on operational matters
Structure

Bi-Monthly operational reports
- Updates on home activities, regulatory visits, quality
- Enhanced financial reporting
- Survey results
- Quality Improvement plans
- On site meetings

Quarterly Closed Session operational reports
- In-camera may be necessary for sensitive matters as allowed under the municipal act
Grey County Long Term Care

Where We Help You Colour Your Life

Your Way!

Grey Gables  Lee Manor  Rockwood Terrace